

Franklin County Office on Aging

Senior Citizen Information Handbook



Message from the Commissioners:

We are pleased to present to you the 15th edition of the *Senior Citizen Information Handbook*. As Ohio's aging population grows, we recognize the need for reliable and accessible information. Many seniors and their families increasingly have questions about what options and services are available to them. This information resource has become a consistent tool in helping to answer those questions and connecting seniors with the resources they need.

Franklin County Board of Commissioners
Paula Brooks, President
Marilyn Brown
John O'Grady

Message from the Director:

On behalf of the Franklin County Office on Aging, I am pleased to present the 15th edition of the *Senior Citizen Information Handbook*. Our office strives to provide quality resources and information to countless seniors on a daily basis. This resource guide is one of the many ways we accomplish that goal.

In this edition of the *Information Handbook*, you'll notice something different. We've included the new *Senior Options* logo by the organizations and services that the *Senior Service Levy* supports. The *levy* funds *Senior Options* and other agencies that provide services to seniors in Franklin County. We feel it is important for people to know specifically what the *levy* is funding.

If you need any additional information about the organizations and services in this handbook, please contact the individual agencies listed. We hope this handbook will be a helpful guide for you and your family.

Any reproduction of the material printed in this handbook must include proper attribution to the Senior Citizen Information Handbook.

Antonia M. Carroll, M.A., L.S.W.
Director, Franklin County Office on Aging

Franklin County Office on Aging

MISSION:

The purpose of the Office on Aging is to provide centralized access to diverse programs and individualized services for older adults and their families so they can preserve their independence.

PROGRAMS AND SERVICES:

- ☐ **Senior Options** - system of care for persons ages 60 and older; funded by the Senior Services Levy. Services include information and advocacy, case management, homemaker services, personal care, caregiver relief, emergency response systems, home delivered meals, medical transportation, adult day services and minor home repair. **(614) 525-6200**

- ☐ **Adult Protective Services** - intended to assist impaired adults who may be harmed due to abuse, neglect or exploitation. To make a referral to APS, call **(614) 525-4348** Monday through Friday 9:00 a.m. to 5:00 p.m. For a medical emergency, dial **911**.

- ☐ **Property Tax Assistance Program** - offers one-time assistance to assist low-income individuals age 60 and older who are unable to pay their property taxes. **(614) 525-5230**

- ☐ **Special Events** - **(614) 525-5230**

Franklin County Senior Options

Franklin County Senior Options helps Franklin County residents age 60 and older maintain their independence.

Senior Options has been providing community-based services since 1993. These services include: home delivered meals, homemaker services, personal care, respite care, adult day care, transportation, emergency response systems, minor home repair and information and advocacy.

Franklin County Senior Options, administered by the Franklin County Office on Aging, is the one-stop shopping point for information and access to senior services. A single call to Franklin County Senior Options at **(614) 525-6200** connects older adults and their families with a caring professional trained to help solve seniors' problems.

Senior Options is funded by the five-year Senior Services Levy passed by the voters in 1992, 1997, 2002, and 2007.

Approximately 6,000 older adults receive Senior Options services monthly. Seventy-six percent of the participants are female, 57 percent are at least 75 years of age and 39 percent have identified themselves as members of minority groups. More than 2,000 callers per month contact Senior Options for information and referrals or access to services.

Contact Senior Options at **(614) 525-6200** Monday through Friday 9:00 a.m. - 4:30 p.m. and Thursday 9:00 a.m. - 7:00 p.m. for information and access to services.

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CAREGIVER RESOURCES

Call Franklin County Senior Options at (614) 525-6200 for information about additional caregiver support programs.

ALZHEIMER'S ASSOCIATION

1379 Dublin Road

Columbus Ohio 43215

Phone: (614) 457-6003

Fax: (614) 457-6634

Web: www.alz.org/centralohio

Supported by the
Senior Services Levy



Sponsors support group meetings on a monthly basis. Caregivers, family members and friends of persons with Alzheimer's Disease or related disorders are welcome to attend. Support groups are a unique opportunity for learning and sharing and are free of charge. Call for meeting locations and times. 24/7 helpline is available by calling 1-800-272-3900.

CAREGIVER CONSULTATION PROGRAM

Northwest Counseling Services

1560 Fishinger Road

Columbus, OH 43221

Phone: (614) 237-2957

Web: www.northwestcounselingservices.org

Supported by the
Senior Services Levy



One-on-one meetings and phone consultations are available to caregivers of older relatives. Meetings take place at times and locations convenient to the caregiver. Assists caregivers in clarifying issues, understanding health problems, preparing for the future, exploring resources and coping with stress.

Caregiver Resources (*continued*)

**FRANKLIN COUNTY CAREGIVER
SUPPORT PROGRAM**

**Franklin County Office on Aging
280 East Broad Street, 3rd Floor
Columbus, OH 43215**

Phone: (614) 525-6200

Fax: (614) 525-5300

TTY: (800) 750-0750

Web: www.officeonaging.org

**Supported by the
Senior Services Levy**

The Franklin County Office on Aging, in partnership with the COAAA, provides caregiver services through the National Family Caregiver Support Program. This program provides a variety of services to caregivers of older adults on a short term basis. Services include institutional respite, caregiver counseling, adult day services and minor home repair. Call for more information.

LONG TERM CARE CONSULTATION

Central Ohio Area Agency on Aging

174 East Long Street

Columbus, OH 43215

Phone: (614) 645-7250

or (800) 589-7277

Fax: (614) 645-3884

Web: www.coaaa.org

Part of a statewide program that offers free in-home assessment, advice, learning resources, referrals and written recommendations to people of any age about preparing for or addressing the challenges of older life, including retirement, lifestyle planning and long-term care choices.

CONSUMER PROTECTION

ATTORNEY GENERAL'S OFFICE, STATE OF OHIO

Consumer Protection Section

30 East Broad Street, 14th Floor

Columbus, OH 43215

Phone: (614) 466-4986 or (800) 282-0515

Web: www.ohioattorneygeneral.gov

Answers questions and takes complaints regarding consumer transactions before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Complaints can also be filed online. Educational materials and speakers are available. Monthly Consumer Advocate e-newsletter provides consumer alerts and tips.

BETTER BUSINESS BUREAU

1169 Dublin Road

Columbus, OH 43215

Phone: (614) 486-6336 or (800) 759-2400

Fax: (614) 486-6631

Web: www.bbb.org

Email: info@columbus-ohbbb.org

Provides reports on business firms that are helpful before making a purchase or donation. Investigates scams and schemes. Offers marketplace tips and educational presentations. Helps resolve disputes involving businesses through conciliation, mediation and arbitration. Promotes ethics and integrity.

Consumer Protection (*continued*)

OFFICE OF THE OHIO CONSUMERS' COUNSEL

10 West Broad Street, 18th Floor

Columbus, OH 43215

Phone: (614) 466-8574 or (877) 742-5622

Web: www.pickocc.org

Acts as the residential utility advocate serving as a free resource for individuals who have questions and concerns, or would like more information about the services provided by their publicly owned electric, natural gas, telephone and water companies. Free speakers are available on a variety of utility topics including services of the Office of the Ohio Consumer's Counsel, renewable energy and energy efficiency. Consumers can call OCC's hotline with complaints against a utility company or questions about utility issues.

COUNSELING

Many agencies in Franklin County provide counseling. Most offer services and programs for older adults such as in-home counseling, support groups and enrichment workshops.

CATHOLIC SOCIAL SERVICES

197 East Gay Street, 2nd floor

Columbus, OH 43215

Phone: (614) 221-5891

Fax: (614) 228-1125

Web: www.colscss.org

Counseling (*continued*)

COLUMBUS AREA, INC.

1515 East Broad Street

Columbus, OH 43205

Phone: (614) 252-0711

Fax: (614) 252-9250

Web: www.columbus-area.com

CONCORD COUNSELING SERVICES

700 Brookedge Blvd

Westerville, OH 43081

Phone: (614) 882-9338

Fax: (614) 882-3401

Web: www.concordcounseling.org

DUBLIN COUNSELING CENTER

299 Cramer Creek Court

Dublin, OH 43017

Phone: (614) 889-5722

Web: www.dublincounselingcenter.org/Adults.pdf

JEWISH FAMILY SERVICES

1070 College Avenue

Columbus, OH 43209

Phone: (614) 231-1890

Fax: (614) 231-4978

Supported by the
Senior Services Levy



Counseling (*continued*)

NETCARE CORPORATION

NetCare Access

199 South Central Avenue

Columbus, OH 43223

Phone: (614) 276-2273

NORTH CENTRAL COUNSELING (NCC)

Locations:

6435 East Broad Street

Columbus, OH 43213

Phone: (614) 856-9610

Fax: (614) 475-5208

338 Granville Street

Gahanna, OH 43230

Phone: (614) 475-7090

Fax: (614) 475-5208

NORTH CENTRAL MENTAL HEALTH

1301 North High Street

Columbus, OH 43201

Phone: (614) 299-6600

Fax: (614) 299-9007

Counseling (*continued*)

NORTH COMMUNITY COUNSELING CENTERS

Phone: (614) 261-3196

Locations:

**1495 Morse Road, Suite B3
Columbus, Ohio 43229**

**6565 Worthington-Galena Road, Suite A202
Worthington, Ohio 43085**

**3025 West Broad Street
Columbus, Ohio 43204**

**4897 Karl Road
Columbus, OH 43229**

NORTHWEST COUNSELING SERVICES

1560 Fishinger Road

Columbus, OH 43221-2108

Phone: (614) 457-7876, ext.332

Fax: (614) 457-7896

TTD: (614) 442-2989

Web: www.northwestcounselingservices.org

THE OHIO STATE UNIVERSITY PSYCHIATRY

OSU Harding Hospital

1670 Upham Drive, Suite 550

Columbus, OH 43210

Phone: (614) 293-9600

Counseling (*continued*)

RIVERSIDE SENIOR HEALTH SERVICES

John J. Gerlach Center for Senior Health

3724-A Olentangy River Road

Columbus, OH 43214

Phone: (614) 566-5858

Fax: (614) 566-1916

SOUTHEAST, INC.

1455 South Fourth Street

Columbus, OH 43207

Phone: (614) 444-0800

Fax: (614) 444-1036

CRIME PREVENTION

ADULT PROTECTIVE SERVICES

Franklin County Office on Aging

280 East Broad Street, Room 300

Columbus, OH 43215

Phone: (614) 462-4348

Fax: (614) 462-5300

TTY: (800) 750-0750

Web: www.officeonaging.org

Provides services to older persons unable to protect their own interests, who are harmed or threatened with harm by another or who, due to their own physical or mental incapacity, are at risk of injury, neglect, maltreatment or deprivation of adequate food, shelter, clothing or other entitlements due them.

Crime Prevention (*continued*)

COLUMBUS DIVISION OF POLICE
Strategic Response Bureau
Community Liaison Section
1120 Morse Road
Columbus, OH 43229
Phone: (614) 645-4610

Provides community liaison officers to assist with problem solving, movies, slide presentations and literature on crime prevention and offers free residential security analysis. Usually 1-2 week notice is required to fill requests.

DAY SERVICES, ADULT

Adult day services are designed to meet the supportive needs of older adults living at home, while providing respite for caregivers. **For more information, call Franklin County Senior Options at (614) 525-6200.**

**ADULT DAY ENRICHMENT OF
NEW ALBANY (ADENA)**

20 South Third Street
New Albany, OH 43054
Phone: (614) 939-0350

**Supported by the
Senior Services Levy**

Web: www.newalbanyumc.com/adena.shtml

Provides compassionate and stimulating daytime care for seniors and adults with physical and cognitive challenges within a safe environment. Located in the east wing of

(continued next page)

Day Services, Adult *(continued)*

New Albany United Methodist Church, ADENA's facilities include an activity room, an exercise room, a nurse's office, a handicapped accessible restroom with shower, and a laundry room.

On-site nursing services consist of routine checks of weight and blood pressure, medication administration, diabetic monitoring and injections and client/caregiver education.

Other services include: Nutritious lunch and snacks; registered nurse, activity staff and program health assistants supervise programs with a high staff to client ratio; medication administration and assistance with special medical needs; safe, secure environment for your loved one; stimulating activities, trips and education programs tailored to each individual client; weekly dog therapy visits and bathing services. Wheelchair-accessible facilities are available for an additional charge.

HERITAGE DAY HEALTH CENTERS

3341 East Livingston Avenue

Columbus, OH 43227

Phone: (614) 236-0586

Fax: (614) 338-2350

**Supported by the
Senior Services Levy**



Provides comprehensive day services programs in six locations for physically and/or cognitively impaired adults living in the community.

The centers provide needed health, rehabilitation and recreational services during the day, enabling participants to maintain independence in their own homes for as long

(continued next page)

Day Services, Adult *(continued)*

as possible. Services provided include health monitoring, medication administration, rehabilitation therapies and personal care. Activities include arts and crafts, music, games, exercise and educational discussion groups.

Nutritious lunches, snacks and door-to-door transportation are also provided. A sliding scale fee schedule is used to determine the client's ability to pay. Hours of operation vary by center. Call for specific hours. Referrals can be made to the main office at (614) 236-0586.

ISABELLE RIDGEWAY

1520 Hawthorne Avenue

Columbus, OH 43202

Phone: (614) 252-4931

Web: www.isabelleridgway.com

**Supported by the
Senior Services Levy**



Services include: assistance or supervision with activities of daily living, monitoring of diets and certain medical conditions, meals, individual and group activities, health screenings, medical and social evaluations, socialization, transportation, recreation, exercise, personal care, counseling, information and referrals, music therapy, podiatry, and dental and optometry services.

Day Services, Adult (*continued*)

LIFE CENTER: ADULT DAY SERVICES

2225 Taylor Park Dr.

Reynoldsburg, OH 43068

Phone: (614) 866-7212

Fax: (614) 863-4200

Life Center provides adult day services where seniors and adults with disabilities receive an individualized plan of daytime care. The program serves the southeast quadrant of Franklin county and portions of Fairfield and Licking counties.

Therapeutic activities and socialization are incorporated in a well-supervised completely accessible home-like environment. Programs include assistance in daily living activities, art, crafts, intergenerational programs, music therapy, exercise therapy and bathing. A registered nurse is always on duty, a full-time social worker is on staff and all the staff is C.P.R. certified.

DAY SERVICES, SPECIALIZED

PATHWAY CLUBHOUSE

Columbus Area, Inc.

1203 East Broad Street

Columbus, OH 43205

Phone: (614) 251-7820

Fax: (614) 251-2447

Provides a psychosocial clubhouse for persons in Franklin County experiencing mental illness. Vocational and social opportunities are available. Person must be connected with a mental health center.

SAGE SENIOR SERVICES

Goodwill Columbus

1331 Edgehill Road

Columbus, OH 43212-3163

Phone: (614) 294-5181

Fax: (614) 294-6895

Web: www.goodwillcolumbus.com

Provides individualized support services on two shifts for older adults with developmental disabilities. Work opportunities, socialization, community activities, volunteer work and a variety of leisure and recreational activities are available. In-home services are also available to eligible persons.

DENTAL SERVICES

COLUMBUS CITY OF, PUBLIC HEALTH

Family Dental Services

240 Parsons Avenue

Columbus, OH 43215

Phone: (614) 645-7487

Web: publichealth.columbus.gov/dental-clinic.aspx

Basic dental services provided include exams, x-rays, cleanings, fillings, extractions (pulling teeth), some root canals, and denture repairs. Fees are determined by a sliding-fee, which is determined by family size and income. Medicaid and private insurance are also accepted.

COLUMBUS DENTAL SOCIETY

663-F Park Meadow Road

Westerville, OH 43081

Phone: (614) 895-2371

Fax: (614) 895-0060

Provides referral information regarding local dentists to the physically or mentally handicapped and low-income community. A list of dentists accepting Medicaid is available.

Dental Services (*continued*)

DENTAL CLINIC

**The Ohio State University College of Dentistry
305 West 12th Avenue
Columbus, OH 43218
Phone: (614) 292-2751**

Comprehensive dental care is provided by dentist and dental hygiene students. Payment is expected with delivery of treatment. Appointments may require 2-3 hours.

GERIATRIC DENTAL CLINIC

**The Ohio State University College of Dentistry
305 West 12th Avenue
Columbus, OH 43218
Phone: (614) 292-1140**

Comprehensive dental services are provided to older adults. Patients experiencing dental problems related to dry mouth are encouraged to take advantage of the services of this clinic.

DISCOUNTS AND COURTESY SERVICES

AMERICA THE BEAUTIFUL - THE NATIONAL PARKS AND FEDERAL RECREATION LANDS PASS

Phone: (888) 467-2757

Web: www.nps.gov/fees_passes.htm

Pay a \$10.00 fee to obtain a lifetime entrance pass (for citizens or permanent U.S. residents 62 or older) to most national parks, monuments, historic sites, recreation areas and national wildlife refuges that charge a fee.

Senior Passes must be purchased at a Federal recreation site or office (National Park, Historic Site, Wildlife Refuge) that charges an entry fee. Proof of age and I.D. are required.

CENTRAL OHIO TRANSIT AUTHORITY

33 N. High Street

Columbus, OH 43215

Phone: (614) 228-1776

Web: www.cota.com

Passengers who are 65 or older are entitled to ride the bus for 85 cents each way with a COTA Senior I.D. Proof of age is needed, i.e., drivers license, birth certificate, state of Ohio I.D. cards. COTA I.D. cards are issued at the above address weekdays from 9:00 a.m. - 4:00 p.m.

Discounts and Courtesy Services (*continued*)

COLUMBUS CITY OF, DEPARTMENT OF PUBLIC UTILITIES

Senior Citizen Discount Program

910 Dublin Road

Columbus, OH 43215

Phone: (614) 645-8270

Web: www.utilities.columbus.gov

Eligible seniors with a standard home meter will not be required to pay the water base service charge on quarterly water and sewage bills. Seniors eligible for this program always qualify for the Low Income Discount Program. Both must be applied for annually. Call for more details

COLUMBUS CITY OF, TRANSPORTATION DIVISION

Residential Handicapped Parking

109 North Front Street, 3rd Floor

Columbus, OH 43215

Phone: (614) 645-3111

Web: <http://publicservice.columbus.gov/transportation>

For handicapped parking place to be designated in front of residence a home assessment must be made and resident must already have handicapped permit from Ohio Bureau of Motor Vehicles.

Discounts and Courtesy Services (*continued*)

GOLDEN BUCKEYE PROGRAM

Ohio Department of Aging

50 West Broad Street, 9th Floor

Columbus, OH 43215

Phone: (800) 422-1976

Fax: (877) 767-9954

TTY: (614) 466-6191

Web: www.GoldenBuckeye.com

Open to all Ohio residents age 60 and older, or to qualifying persons with disabilities. Card is honored at participating restaurants, entertainment venues, grocery stores and other establishments. Savings vary by merchant.

GOLDEN HOBBY SHOP

Columbus Recreation and Parks Department

630 South Third Street

Columbus, OH 43206

Phone: (614) 645-8329

Web: <http://recparks.columbus.gov/arts/goldenhobby.asp>

Sells new handicrafts made by central Ohio residents age 50 and older on consignment. Accepts new consigners every day; consignment fee to join is \$30 per year. Open Tuesday through Saturday from 10:00 a.m. - 5:00 p.m.

Discounts and Courtesy Services (*continued*)

OHIO STATE OF, BUREAU OF MOTOR VEHICLES

Disability Placards

P.O. Box 16521

Columbus, OH 43216

Phone: 614-752-7800

Web: www.ohiobmv.com

Applications for handicapped car hangers can be obtained from any local license agency or online. Medical doctor must complete part of the application. Completed applications must be returned to license agency in person or mailed to Ohio Bureau of Motor Vehicles.

EDUCATION

There are many local universities, school districts and senior centers that offer educational programs for older adults. Many are available at little or no charge. For further information, contact the educational institution of interest.

CAPITAL UNIVERSITY SENIOR AUDIT PROGRAM

**1 College and Main,
Campus Center, Lower Level
Columbus, OH 43209
Phone: (614) 236-6150**

Students may apply to take selected courses on a non-degree basis. These courses are offered as a part of the daytime, traditional student program. Non-degree applications are available in the Admission Office. A \$25 nonrefundable application fee is required along with the non-degree application.

COLUMBUS LITERACY COUNCIL

**195 North Grant Avenue
Columbus, OH 43215
Phone: (614) 221-5013
Web: www.columbusliteracy.org**

Works to increase the functional literacy of adults reading below an 8th grade level through teaching the English language skills of listening, speaking, reading, and writing. Also, provides English for Speakers of Other Languages (ESOL) programs which teach the English skills of reading, writing, speaking and understanding to those who need to learn or improve their English language skills.

Education (*continued*)

OHIO DOMINICAN UNIVERSITY

Adult Education

1216 Sunbury Road

Columbus, OH 43219

Phone: (614) 251-4500

Web: www.ohiodominican.edu

Ohio Dominican University allows adults age 65 and older to either audit classes or take them for credit at a reduced rate. Seniors who wish to take a course for credit will be charged 50% of the remaining balance after filing for Financial Aid. Seniors who audit a class will be charged the price of one credit hour. There may be additional costs for books, technology and parking.

THE OHIO STATE UNIVERSITY PROGRAM 60

Phone: (614) 292-8860

Web: www.ced.osu.edu/CEd_pro60.html

Ohio residents age 60 or older can take advantage of this no-cost, non-credit way to be a part of the University community. Program 60 students sit in on all types of courses through Program 60 on a space-available basis. Registration is available online only.

OLDER WISER LIFELONG SCHOLARS (OWLS)

Westminster-Thurber Community

Phone: (614) 228-8888

Web: www.westminsterthurber.org

Several classes are offered per year covering a range of subjects. Call for more information.

Education (*continued*)

OTTERBEIN UNIVERSITY

Senior College

1 South Grove Street

Office of the Registrar

Westerville, OH 43081

Phone: (614) 823-1356

Web: www.otterbein.edu

Through Senior College, local citizens (age 60 or older) may observe classes at Otterbein University at no cost. Limited seats are available each term. No grades or credit is given. Computer classes, courses with labs and equine science are not available. Parking is free but requires a permit.

EMERGENCY SERVICES

In case of emergency related to Police, Fire, or medical need, dial 911.

For emergencies not related to the Police or Fire Departments, such as the need for emergency shelter, food, etc., contact HandsOn Central Ohio at (614) 221-6766.

EMPLOYMENT AGENCIES AND OPPORTUNITES

AARP FOUNDATION WORKSEARCH PROGRAM

1393 East Broad Street

Columbus, OH 43205

Phone: (614) 258-7295

Fax: (614) 258-7723

Web: www.aarpworksearch.org

Helps you sharpen your skills, obtain training, and find a job. If you are 55 or older and meet income qualifications, we may be able to pay you an hourly wage while you train through our Senior Community Service Employment Program.

EMPLOYMENT FOR SENIORS

4500 East Broad Street

Columbus, OH 43213

Phone: (614) 863-1219

Fax: (614) 863-1358

Web: www.employseniors.org

**Supported by the
Senior Services Levy**



Provides free employment referral assistance to clients aged 50 years and older, as well as free position postings for Central Ohio employers. Employment for Seniors also provides workshops, programs and services for job seekers. Call to schedule an appointment.

Employment Agencies and Opportunities (*continued*)

FOSTER GRANDPARENT PROGRAM

HandsOn Central Ohio

195 North Grant Avenue

Columbus, OH 43215

Phone: (614) 221-6766

Fax: (614) 221-6866

Web: www.firstlink.org

Stipended volunteers 60 years of age and older share their experience and talents to improve the lives of children with special needs.

NEW DIRECTIONS CAREER CENTER

199 East Rich Street

Columbus, OH 43215

Phone: (614) 849-0028

Fax: (614) 849-0142

Web: www.newdirectionscc.org

An intensive four-week program for women in career transition. Design to reduce barriers and assist in developing a career plan that will result in satisfying long-term employment. Provides employment preparedness, career counseling, information and referrals and career clothing to individuals in transition.

Employment Agencies and Opportunities (*continued*)

SENIOR COMPANION PROGRAM

Catholic Social Services

**197 East Gay Street, 2nd Floor
Columbus, OH 43215**

Phone: (614) 857-1237

**Supported by the
Senior Services Levy**

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

END OF LIFE SERVICES

CENTRAL OHIO LIONS EYE BANK

Eye Donations

**262 Neil Avenue, Suite 140
Columbus, OH 43215**

Phone: (614) 545-2057

Fax: (614) 545-2067

Web: www.coleb.org

Accepts donated eyes for corneal transplants, eye research and medical education. Eyes can be donated upon death via the Ohio Donor Registry (BMV) or other legal document of gift. Age is not a limitation for eye research and medical education donors. Up to age 72, donor eyes that are medically eligible may be used for corneal transplants.

End of Life Services (*continued*)

COLUMBUS CITY OF, DEPARTMENT OF PUBLIC SAFETY

Indigent Burial

50 West Gay Street, 2nd Floor

Columbus, OH 43215

Phone: (614) 645-6496

Web: www.publicsafety.ci.columbus.oh.us

The Indigent Burial Program is for persons who are deceased and were homeless without the money, insurance or family able to pay for the cost of a funeral. They also can not qualify for any other programs such as Veterans Benefits. Funeral home must first be contacted to determine if they will accept the deceased for the Indigent Burial Program.

FUNERAL CONSUMERS ALLIANCE OF CENTRAL OHIO

P.O. Box 14835

Columbus, OH 43214

Phone: (614) 263-4632

Web: www.ohiofunerals.org

Provides information to help in the pre-planning of inexpensive funerals and memorial services. Provides a summary of funeral home costs in the greater Columbus area. Speakers are available.

End of Life Services (*continued*)

HOMEREACH HOSPICE

Kobacker House

800 McConnell Drive

Columbus, OH 43214

Phone: (614) 566-5377

Toll Free: (888) 389-6231

Provides home care service and 24-hour on-call support along with inpatient care to terminally ill patients and their families. Hospice services are also available through local area nursing homes. Grief support groups and educational programs are offered on a regular basis to the community.

LIFELINE OF OHIO

Organ and Tissue Donation

770 Kinnear Road, Suite 200

Columbus, OH 43212

Phone (614) 291-5667 or (800) 525-5667

Fax: (614) 291-0660

Web: www.lifelineofohio.org

Lifeline of Ohio is the federally designated, non-profit organ procurement agency charged with facilitating the donation of human organs and tissues for transplant in Central and Southeastern Ohio. Contact Lifeline of Ohio with questions about donation or to place your name in the Ohio Donor Registry.

End of Life Services (*continued*)

MOUNT CARMEL HOSPICE

1144 Dublin Road

Columbus, OH 43215

Phone: (614) 234-0200

Fax: (614) 234-0201

Web: www.mountcarmelhealth.com/programs-and-services/hospice/

Provides care for adults diagnosed with a life-limiting illness with a life expectancy in the range of six months or less. Hospice provides comfort through nursing care, pain and symptom management and emotional and spiritual care. Services are available to supplement the family, with on-call availability 24 hours a day, seven days a week. Affiliated with Mount Carmel Palliative Care Services, which provides care and support to individuals with long-term chronic disease.

**OHIO STATE UNIVERSITY COLLEGE OF MEDICINE
BODY DONATION PROGRAM**

279 Hamilton Hall

1645 Neil Avenue

Columbus, OH 43210

Phone: (614) 292-4831

Accepts full body donations from Ohio residents after death for use in teaching medical, dental, nursing and a variety of other health professionals. Some restrictions apply. Bodies with the following conditions are ineligible to participate: has contracted a communicable disease, is emaciated or grossly obese, has been autopsied or embalmed, has been disfigured in

(continued next page)

End of Life Services (*continued*)

a fatal accident or has developed ascites, sepsis or septicemia.
Call for more information.

WEXNER HERITAGE VILLAGE

Larry and Leonore Zusman Jewish Community Hospice

1151 College Avenue

Columbus, OH 43209

Phone: (614) 559-0350

Web: www.whv.org

Staffed by professionals and volunteers who are sensitive to the unique needs of Jewish patients and their families.

However, services are open to people of all faiths. Respite and short term pain and symptom management is offered in a 5-bedroom hospice-dedicated in-patient unit. Individuals receiving in-home care are provided a variety of programs and services, ranging from: bathing, grooming, shopping for groceries, medication set-up, light housekeeping, chronic disease management and traveling companions.

ENERGY ASSISTANCE AND WEATHERIZATION

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Provides assistance in the payment of heating bills during November through March for income-eligible adults and families. For applications and additional information call The Ohio Department of Development at (800) 282-0880, the Central Ohio Area Agency on Aging at (614) 645-7250 or Franklin County Senior Options at (614) 525-6200.

IMPACT COMMUNITY ACTION

700 Bryden Road

Columbus, OH 43215

Phone: (614) 252-2799

Appointments: (866) 747-1038

Provides assistance in the payment of heating bills November through March for income eligible households. Call for more information.

IMPACT HOME WEATHERIZATION ASSISTANCE PROGRAM

1300 Memory Lane North

Columbus, OH 43209

Phone: (614) 258-8702

Fax: (614) 258-4532

Provides furnace cleaning and tuning, caulking, weatherstripping, insulation and other energy-saving measures for homes of income-eligible residents of the City of Columbus.

Energy Assistance and Weatherization(continued)

**RESIDENTIAL ENERGY CONSERVATION
PROGRAM (WARMCHOICE)**

Mid-Ohio Regional Planning Commission

1111 Liberty Street, Suite 100

Columbus, OH 43215

Phone: (614) 621-1171

Web: www.morpc.org

Provides free weatherization service to eligible low-income Columbia Gas customers of Franklin County. Some of the services provided are attic, sidewall and crawl space insulation, weatherstripping and plastic installation. Free furnace tune-ups and replacements (replacements for owner-occupied only) are included in the weatherization package. Tune-up and replacements are not available without the package.

FOOD AND NUTRITION SERVICES, DINING CENTERS

Home delivered meals may be provided on a sliding fee basis to persons in need who are 60 and older. Call Franklin County Senior Options at (614) 525-6200. Also, call Senior Options for grocery stores in your area that deliver to your home.

COMMUNITY KITCHEN, INC.

Meal Program

640 South Ohio Avenue

Columbus, OH 43205

Phone (614) 252-6428

Web: www.communitykitchencolumbus.org/foodpan.html

Serves hot breakfast from 8 a.m. to 9 a.m., Monday through Saturday. Menu varies daily. Lunch is served Monday through Saturday from 11:30 a.m. to 12:45 p.m. A boxed take home meal is provided for dinner on Saturday and Sunday from 5 p.m. to 6 p.m. by the Salvation Army.

FRANKLIN COUNTY, OSU EXTENSION

Family Nutrition Program

2105 South Hamilton Road, Suite 100

Columbus, OH 43232

Phone: (614) 866-6900, ext. 211

Fax: (614) 866-8280

Strives to improve the level of nutritional education of seniors who are food stamp participants or eligible non-participants. Programs include nutrition, meal planning, food safety, and shopping.

Food and Nutrition Services, Dining Centers *(continued)*

MEALS-ON-WHEELS AT LIFECARE ALLIANCE

1699 West Mound Street

Columbus, OH 43223

Phone: (614) 278-3130

Web: www.lifecarealliance.org

Supported by the
Senior Services Levy



Meals-on-Wheels are delivered to homebound chronically ill seniors and disabled persons in Franklin and Madison counties. Call for more information.

SENIOR DINING CENTERS OF LIFECARE ALLIANCE

1699 West Mound Street

Columbus, OH 43223

Phone: (614) 278-3153

Web: www.lifecarealliance.org

Supported by the
Senior Services Levy



Serves hot, nutritious noonday meals Monday through Friday at designated Senior Dining Centers in Franklin County. Transportation is available to most dining centers. All meals served at dining center programs meet 1/3 of the nutritional needs of an older adult. The suggested contribution for a meal is \$1.50. Call for more information.

(continued next page)

Food and Nutrition Services, Dining Centers *(continued)*

SENIOR DINING CENTER LOCATIONS:

WEST

Dorrian Hilltop Senior Center

SOUTH

Marion Square Senior Residence

E.L. Evans Community Center

CENTRAL

Bollinger Tower

Salvation Army Golden Age Center

Jaycee Arms Senior Residence

Nazareth Towers Senior Residence

EAST

Asbury North United Methodist Church

Empire Buffet

Leo Yassenoff Jewish Center

Maplewood Senior Apartments

Mt. Vernon Plaza Senior Residence

Sawyer Towers Senior Residence

Stygler Village Senior Residence

Village at Ottawa Ridge

NORTH

Corban Commons

Mingflower

North Community Evangelical Lutheran Church

St. Stephen's Community House

Sunflower Restaurant

FOOD PANTRIES

Emergency food is available at many Franklin County locations. Contact HandsOn Central Ohio at (614) 221-6766 for a referral.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER

**14 West Lakeview Avenue
Columbus, OH 43202
Phone: (614) 267-3050**

Provides food pantry services in zip codes 43202 and 43214.

FIRST COMMUNITY CHURCH

**Heart to Heart
1320 Cambridge Boulevard
Columbus, OH
Phone: (614) 488-0681
Web: www.fcchurch.com**

Open Tuesday and Thursday from 9:30 a.m to noon. Walk-ins accepted.

GAHANNA RESIDENTS IN NEED (GRIN)

**Mifflin Presbyterian Church
123 Granville Street
Gahanna, OH 43230
Phone: (614) 471-4491
Web: www.grin4gahanna.org**

(continued next page)

Food Pantries (*continued*)

One box of food available per month. This is approximately enough to feed a family of four for three days. Pantry hours are available online and by calling.

GLADDEN COMMUNITY HOUSE

Gladden Food Pantry

318 S. Glenwood Ave.

Columbus, OH 43223

Phone: (614) 228-2498

Web: www.gladden-us.org

Supported by the
Senior Services Levy



On a monthly basis a three day supply of food can be delivered to frail and homebound seniors. The walk-in pantry offers an emergency supply of three days worth of food for residents of the 43222, 43223 and 43215 area codes. Residents should bring proof of address such as rent receipt or recent mail from the past 30 days.

VICTORY MINISTRIES, INC.

2955 Switzer Avenue

Columbus, OH 43219

Phone: (614) 252-2500

Web: www.victorymission.org

Free clothing and food pantry available once a month to those 60 and over or disables. Must have picture I.D. and proof of address for all adults in household.

Food Pantries (*continued*)

VINEYARD COMMUNITY CHURCH

With God's Help Food Pantry

15187 Palmer Road

Reynoldsburg, OH 43068

Phone: (740) 927-7729

Web: www.vineyard05.com

Provides food and toiletry items. Call 740-927-7729 for assistance.

WESTERVILLE AREA RESOURCE MINISTRY

HOPE

175A East Broadway

Westerville OH 43081

Phone: (614) 899-0196

Web: www.warmesterville.org

Provides a 6-day supply of food to eligible clients. Clients may visit the pantry twice a month. Also empowers elderly and disabled clients to maximize limited resources by providing assistance with budgets and personal goals while meeting nutritional assistance.

FOOD STAMPS

You may be eligible for food stamps if your assets (savings, investments, etc.) and income, after certain allowable expenses, do not exceed the requirements set by the federal government.

When applying for food stamps, take your proof of identity, rent receipts, utility bills, proof of income, bank statements, medical bills, and any other receipts that can prove your eligibility for the program.

If you are currently receiving public assistance (OWF, Medicaid, Disability Medical Assistance or Disability Financial Assistance) contact your current caseworker. For more information, contact the Franklin County Department of Job and Family Services Community Opportunity Center nearest you.

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES OPPORTUNITY CENTERS:

EAST OPPORTUNITY CENTER

1055 Mount Vernon Avenue

Columbus, OH 43203

Phone: (614) 212-1999

Fax: (614) 212-1998

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227

Food Stamps (*continued*)

NORTHLAND OPPORTUNITY CENTER

1721 Northland Park Avenue

Columbus, OH 43229

Phone: (614) 233-2000

Fax: (614) 233-2524

Zip Codes: 43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, & 43272

WEST OPPORTUNITY CENTER

314 North Wilson Road

Columbus, OH 43204

Phone: (614) 233-2000

Fax: (614) 233-2878

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

SOUTH OPPORTUNITY CENTER

3723 South High Street

Columbus, OH 43207

Phone: (614) 233-2000

Fax: (614) 233-2691

Zip Codes: 43110, 43123, 43125, 43137, 43140, 43146, 43206, 43207, 43217, 43232

FRIENDLY VISITING

There are many volunteer programs that make scheduled visits to persons confined to their homes. Also contact your church or temple to see if it provides this kind of assistance through volunteers.

CENTRAL COMMUNITY HOUSE

1150 East Main Street

Columbus, OH 43205

Phone: (614) 525-3157

Web: www.cchouse.org

**Supported by the
Senior Services Levy**



Provides monthly friendly visiting to homebound seniors. Also conducts weekly group meetings and activities which may include field trips, attending special events or presentations on issues relative to older adults. Transportation provided for 43205 and 43206 zip codes.

GLADDEN COMMUNITY HOUSE

Senior Outreach Program

183 Hawkes Avenue

Columbus, Oh 43223

Phone: (614) 227-1600

Web: www.gladden-us.org

**Supported by the
Senior Services Levy**



Organizes home visits and social outings. Transportation is also available.

Friendly Visiting (*continued*)

MITZVAH CORPS VOLUNTEER SERVICES

Jewish Family Services

1070 College Avenue

Columbus, OH 43209

Phone: (614) 559-0184

Volunteers befriend older adults in the Jewish Community in Franklin County. Volunteers can visit in the home or participate together in community activities. Clients live in their own homes, apartments or assisted living.

SENIOR COMPANION PROGRAM

Catholic Social Services

197 East Gay Street, 2nd Floor

Columbus, OH 43215

Phone: (614) 857-1237

Fax: (614) 228-1125

Web: www.colscss.org

Supported by the
Senior Services Levy



Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

HEALTH RELATED SERVICES

This section includes health centers, in-home nursing services, nursing clinics and other specialized services.

A. ASSESSMENT AND CARE PLAN DEVELOPMENT

Franklin County Senior Options can assess the need for community based services and develop a plan for care. Call (614) 525-6200 for more information.

B. HEALTH CENTERS, COLUMBUS NEIGHBORHOOD

Provides health care services to individuals of all ages. Care includes prevention, diagnosis, treatment, pharmacy, laboratory and follow-up services. Special emphasis at these centers is given to the care of those that cannot afford such services, the elderly and those that find health services inaccessible. All services are provided on a sliding fee scale according to your income and family size. For more information, contact the center in your area.

COLUMBUS NORTHEAST HEALTH CENTER

3433 Agler Road, Suite 2800

Columbus, OH 43219

Phone: (614) 645-1600

Fax: (614) 645-1347

(continued next page)

Health Related Services (*continued*)

EAST CENTRAL HEALTH CENTER

1180 East Main Street

Columbus, OH 43205

Phone: (614) 645-5535

Fax: (614) 645-5546

**COLUMBUS WEST FAMILY
HEALTH & WELLNESS CENTER**

2300 West Broad Street

Columbus, OH 43204

Phone: (614) 645-2300

Fax: (614) 645-2333

**ST. STEPHEN'S NEIGHBORHOOD HEALTH
CENTER**

1500 East 17th Avenue

Columbus, OH 43219

Phone: (614) 645-2700

Fax: (614) 645-2727

Health Related Services (*continued*)

C. HEALTH RELATED EDUCATION

DIVISION OF FIRE, CITY OF COLUMBUS, OHIO

Office of Community Relations

3639 Parsons Avenue

Columbus, OH 43207-4054

Phone: (614) 645-7377

Fax: (614) 645-4284

Web: www.columbusfire.org

Offers blood pressure and glucose checks at all fire stations. Speakers, video programs and literature are available. Also, when available, smoke detectors are given to the community-at-large. For all other information, visit the web site.

FRANKLIN COUNTY, OSU EXTENSION

Senior Series Program

2105 South Hamilton Road, Suite 100

Columbus, OH 43232

Phone: (614) 866-6900, ext. 218

Fax: (614) 868-8280

Supported by the
Senior Services Levy

Provides educational information to older adults that will improve the quality of their mental and physical health, strengthen their independence and allow optimum opportunities to continue living within their home. Sixteen program topics offered include arthritis, diabetes and aging, senior safety, talking to your doctor and home modification.

Health Related Services (*continued*)

HEALTHY, WELL & WISE
Central Ohio Area Agency on Aging
174 East Long Street
Columbus, OH 43215
Phone: (614) 645-3875
or (800) 589-7277
Web: www.coaaa.org

Offers speakers on topics related to health and aging. Choice of over 24 topics. Fee is based on group type. Community groups are free of charge. Speakers are based on availability Monday through Saturday, including early evenings. Presentation length can be tailored to fit meeting time, typically 1/2 hour to 1 hour.

D. HEALTH SERVICES WITH A SPECIAL FOCUS

AIDS RESOURCE CENTER OHIO
4400 N. High St, 3rd Fl.
Columbus, OH 43224
Phone: (614) 299-2437
Toll Free: (866) 739-0720
Fax: (614) 291-7163
Web: www.catf.net

Case management, medical referrals, educational programs, anonymous and confidential HIV testing, volunteer opportunities, mental health counseling, housing and support groups. The Ohio AIDS/HIV/STD Hotline number is (800) 332-2437.

Health Related Services (*continued*)

**ALS ASSOCIATION-CENTRAL & SOUTHERN OHIO
CHAPTER**

1170 Old Henderson Road, Suite 221

Columbus, OH 43220

Phone: (866) 273-2572

Web: www.alsohio.org

Offers help to patients, caregivers and family by providing services such as public education, advocacy, research and patient and community services. Support group meetings in Columbus meet the first Monday of each month from 6:30 p.m. to 8:30 p.m. Call for more details.

**THE ALZHEIMER'S ASSOCIATION OF CENTRAL
OHIO**

1379 Dublin Road

Columbus Ohio 43215

Phone: (614) 457-6003

Fax: (614) 457-6634

Web: www.alz.org/centralohio

Supported by the
Senior Services Levy



Monthly caregiver support groups, educational opportunities, Safe-Return Program, in-home caregiver support team and helpline are available for caregivers, family members and friends of persons with Alzheimer's Disease and related dementias. Most services are free of charge. Call for meeting times and locations. 24/7 helpline is available by calling 1-800-272-3900.

Health Related Services (*continued*)

**AMERICAN CANCER SOCIETY
CENTRAL REGION OFFICE**

**870 Michigan Avenue
Columbus, OH 43215**

Phone: (614) 228-8466 or (877) 227-6446

Fax: (877) 227-2838

Web: www.cancer.org

Provides emotional support to all cancer patients who request it. Support visitation is provided to breast cancer patients. Can also provide limited assistance in paying for medications and supplies for cancer patients unable to afford them.

Services and support groups include: The Helpline, Early Stage Group, Educational Resources, Sunday Respite, Caregiver Support Team, Rural Outreach and Family Support Groups.

24-hour Cancer Information Hotline: (800) 227-2345.

**AMERICAN HEART ASSOCIATION/AMERICAN
STROKE ASSOCIATION**

**5455 North High Street
Columbus, OH 43214**

Phone: (614) 848-6676

Fax: (614) 848-4227

Web: www.heart.org

Offers free literature on subjects related to heart and blood vessel disease as well as heart disease prevention. Community services include: speakers bureau, worksite wellness programs and school education.

Health Related Services (*continued*)

AMERICAN LUNG ASSOCIATION OF OHIO (ALAO)

1950 Arlingate Lane

Columbus, OH 43228

Phone: (614) 279-1700 or (800) 232-5864

Fax: (614) 279-4940

Web: www.ohiolung.org

Provides information, education, videos and workshops about various lung diseases to those afflicted, their families and caregivers. Offers information on COPD (Chronic Obstructive Pulmonary Disease), asthma, flu, pneumonia, tuberculosis, radon and indoor and outdoor air quality. ALAO also offers programs and self-help materials for those ready to quit smoking.

**ARTHRITIS FOUNDATION
CENTRAL OHIO CHAPTER**

3740 Ridge Mill Drive

Hilliard, OH 43026

Phone: (614) 876-8200

Fax: (614) 876-8363

Web: www.arthritis.org

Offers information and referral services, land and water exercise programs, support groups and self-help courses. Also offers financial assistance for medication, durable medical equipment and home assessments by occupational therapists.

Health Related Services (*continued*)

BRAIN INJURY ASSOCIATION OF OHIO

855 Grandview Avenue, Suite 225

Columbus, OH 43215

Phone: (614) 481-7100

Web: www.biaoh.org

For people of any age who are brain injury survivors as a result of a car accident, falls, not enough oxygen, heart attack, etc. Open to family members, friends and service providers as well. Meets at Grandview Library. Call for details.

THE BREATHING ASSOCIATION

1520 Old Henderson Road

Columbus, OH 43220

Phone: (614) 437-1521

Fax: (614) 457-3777

Web: www.breathingassociation.org

Supported by the
Senior Services Levy



Provides individual evaluation and home visitation to promote lung health and independent living in persons with COPD (chronic obstructive pulmonary disease). Offers a monthly support group at two Central Ohio locations. Offers free literature on diseases such as emphysema, asthma and chronic bronchitis, while serving as a referral center for adults with lung disease. Speakers available for presentations on lung diseases and breathing exercises. Free lung health clinic, HEAP program and prescription assistance for qualifying individuals.

Health Related Services (*continued*)

CENTRAL OHIO DIABETES ASSOCIATION

1100 Dennison Avenue

Columbus, OH 43201

Phone: (614) 884-4400

Fax: (614) 884-4484

Web: www.diabetesohio.org

Offers nutritional counseling with a registered dietitian, free diabetes detection blood tests at test sites, diabetes literature, patient education classes, counseling with nurse educator, case management services and medical assistance programs and support of local research.

CENTRAL OHIO PARKINSON SOCIETY (COPS)

2800 CORPORATE EXCHANGE DR, STE 265

Columbus, OH 43231

Phone: (614) 890-1901 or (866) 920-6673

Web: www.centralohioparkinson.org

Provides literature, support groups, exercise classes, speech therapy and Alexander Technique and Tai Chi classes to persons with Parkinson's Disease. Other activities include caregiver support groups, annual symposia and advocacy opportunities. Services are free of charge.

Health Related Services (*continued*)

COLUMBUS CANCER CLINIC

1699 W. Mound Street

Columbus, OH 43223

Phone: (614) 263-5006

Fax: (614) 263-5019

Web: www.columbuscancerclinic.org

Must be a cancer patient in Franklin County. Application is required. Must have income less than 150% above Federal poverty level, and less than \$5,000 liquid assets. Contracts with the American Red Cross and Yellow Cab to transport patients to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients apply for additional transportation assistance (MCD, FCSO, etc). The clinic also offers mammograms and cancer screenings. Government-funded; must pay first.

EPILEPSY FOUNDATION OF CENTRAL OHIO

17 South High Street, Suite 1000

Columbus, OH 43215

Phone: (614) 358-0874

Toll Free: (800) 878-3226

Fax: (614) 467-2071

Web: www.epilepsy-ohio.org

Dedicated to the prevention, cure and control of epilepsy through increasing public awareness and enhancing the quality of life for those affected. Free educational programs, counseling services and support groups are available to those living in Franklin and surrounding counties.

Health Related Services (*continued*)

NATIONAL KIDNEY FOUNDATION SERVING OHIO

2800 Corporate Exchange Drive, Suite 260

Columbus, OH 43231

Phone: (614) 4882-6184 or (800) 242-2133

Fax: (614) 882-6564

Web: www.nkfofohio.org

Seeks answers to the prevention, treatment, management and cure of kidney and urinary tract disease through research and education. Provides donor cards for those wishing to donate organs and tissue after death. Educational programs and literature are provided for the community at no charge. An emergency fund is also provided to individuals with kidney failure, which is coordinated by the dialysis center social workers.

NATIONAL MULTIPLE SCLEROSIS SOCIETY

651-G Lakeview Plaza Boulevard

Worthington, OH 43085

Phone: (614) 880-2290

Toll Free: (800) 344-4867

Fax: (614) 880-2296

Web: www.msohiobuckeye.org

Provides free services for individuals living with multiple sclerosis. Services include:

- Transportation: provides door-to-door transportation to medical appointments and MS self-help groups. Cabs and life transport available. Need 7-10 days notice.

(continued next page)

Health Related Services (*continued*)

- Respite Care: aids in obtaining home health care services and short term respite care.
- Counseling: short term solution focused individual and family therapy with counselors knowledgeable about MS.
- Equipment Program: financial assistance for purchase or repair of durable medical equipment. Equipment available to borrow from the Chapter Loan Program.
- Self-Help Groups: a network of self-help groups for people with MS, their families and friends.
- Peer Support: one-on-one peer support via telephone.

NETCARE CORPORATION

199 South Central Avenue

Columbus, OH 43223-1301

Phone: (614) 276-2273 (CARE) 24-hour Crisis Hotline

(614) 274-9500

Fax: (614) 279-0925

Franklin County's front door for mental health, drug and alcohol services. Provides crisis de-escalation and stabilization at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Fees vary with services; services available to everyone regardless of ability to pay. Crisis Services available at 74 E. Broad Street, Columbus, OH 43205. Call (614) 278-0060 for more details.

Health Related Services (*continued*)

OHIO STATE UNIVERSITY PSYCHOLOGICAL SERVICES CENTER

1835 Neil Avenue, Room 105

Columbus, OH 43210

Phone: (614) 292-2059

Web: labs.psy.ohio-state.edu/psc/

The Psychological Services Center is an outpatient clinic for all ages seeking psychological assessment and psychotherapy.

Screening is available for dementia and other cognitive assessment as well as counseling for anxiety and mood disorders. Treatment for emotional and psychological disorder is provided to caregivers as well. Clinicians are advanced psychology graduate students supervised by licensed psychology faculty. Appointments for individual, family, or group therapy for adults are available.

E. HEARING AND SPEECH SERVICES

For a list of services, please refer to “Hearing and Speech Services,” on page 66.

Health Related Services (*continued*)

F. NURSING CLINICS

WELLNESS CENTERS OF LIFECARE ALLIANCE

1699 West Mound Street

Columbus, OH 43223

Phone: (614) 278-3130

Web: www.lifecarealliance.org

Supported by the
Senior Services Levy



Staff includes Registered Nurses, Registered Dietitian, Adult Nurse Practitioner and Visiting Pharmacist. Nurses provide high quality health services in wellness centers located throughout Franklin County. Services include health assessments, skilled nursing care, with a focus on health promotion and education, disease prevention and chronic disease management.

See following list for locations. Donations are appreciated.

WELLNESS CENTERS OF LIFECARE ALLIANCE:

East

Maplewood Senior Center

91 Maplewood Avenue (614) 437-2923

Trinity Baptist Church

461 St. Clair Avenue & Atcheson Street (614) 437-2923

South

Marion Franklin Community Center

2801 Lockbourne Road (614) 437-2927

(continued next page)

Health Related Services (*continued*)

North

Gillie Senior Recreation Center

4625 Morse Center Drive

(614) 540-9997

West

LifeCare Alliance Wellness Center

670 Harmon Avenue

(614) 437-2969

G. VISION SERVICES

For a list of services, please refer to “Vision Services,” on page 151.

H. ADDITIONAL SERVICES

COLUMBUS MEDICAL ASSOCIATION

Physicians Free Clinic/Voluntary Care Network

431 East Broad Street, Suite 300

Columbus, OH 43215

Phone: (614) 240-7410

Web: www.goodhealthcolumbus.org

Connects low-income, uninsured residents with medical homes and improves access to specialty care. Care coordination addresses the needs of patients as they navigate the health care system and works to provide them with the resources necessary to obtain appropriate health care services.

Health Related Services (*continued*)

NIGHTINGALE HOME CARE

3380 Tremont Road

Columbus, OH 43221-2112

Phone: (614) 457-6006

Fax: (614) 442-2020

Web: www.nightingalehomecare.org

Nightingale Home Care provides care for the elderly, frail or chronically ill patients with special expertise in caring for those afflicted by dementia and Alzheimer's disease.

Services are provided by nurses, home health aides, physical therapists, occupational therapists, speech therapists and geriatric social workers.

Respite Care Services provide regularly scheduled relief for caregivers, and Personal Care Services assist patients with bathing, grooming, dressing, feeding and ambulating. Nightingale Home Care can also provide Functionality and Residential Home Assessments, Complete Care Planning, Physician Ordered Treatments and Diet and Medication Training for Caregivers.

Health Related Services (*continued*)

OHIO KEPRO

**Rock Run Center, Suite 100
5700 Lombardo Center Drive
Seven Hills, OH 44131
Phone: (800) 589-7337
Web: www.ohiokepro.com**

Ohio KePRO is a quality improvement organization contracted by the Centers for Medicare and Medicaid Services. Monitors the quality, necessity and appropriateness of health care received under Medicare. Call the toll free number if you have concerns about the care you receive or are facing early discharge. Literature and speakers are available.

PASSPORT

**Central Ohio Area Agency on Aging
174 East Long Street
Columbus, OH 43215
Phone: (614) 645-7250
Web: www.coaaa.org**

PASSPORT (Pre-Admission Screening System Providing Options and Resources Today), a program of the Central Ohio Area Agency on Aging, provides home and community-based services to those who are eligible in an eight county service area. For more information about home care services or to make a referral, call (614) 645-7250.

Health Related Services (*continued*)

RIVERSIDE SENIOR HEALTH SERVICES

John J. Gerlach Center for Senior Health

3724-A Olentangy River Road

Columbus, OH 43214

Phone: (614) 566-5858

Fax: (614) 566-6807

Supported by the
Senior Services Levy

Riverside Senior Health Services, located in The John J. Gerlach Center for Senior Health, provides a positive perspective to aging through healthcare programs and support services especially designed for the unique needs of older adults and their families. Services provided include:

- Heritage Day Health Program
- AdvantAge Senior Membership: includes health and wellness education.
- Cognitive disorders consultation
- Balance and Mobility clinic
- Geriatric Assessment Clinic

Also offers yearly flu and pneumonia vaccine clinics, support for caregiver, volunteer opportunities, transportation to and from medical appointments and travel opportunities for a fee

SENIOR INDEPENDENCE

6555 Busch Blvd. Suite 200

Columbus, OH 43229

Phone: (614) 433-0031

Services include skilled nursing, physical therapy, occupational therapy, speech therapy, hospice, IV infusion and wound care. Call for information on payment and fees.

Health Related Services (*continued*)

VINEYARD COMMUNITY CHURCH

Free Medical Clinic

15187 Palmer Road

Reynoldsburg, OH 43068

Phone: (740) 927-7729

Web: www.vineyard05.com

Offer routine medical care at no charge including: work physicals, health screenings, and treatment for non-emergency illnesses. Vision screenings are also available. During medical clinic hours, a simple meal and dessert are also served. Guests are seen in the order they arrive. No Appointments.

VISITING NURSES OF LIFECARE ALLIANCE (VNA)

1699 West Mound Street

Columbus, OH 43223

Phone: (614) 278-3130

Fax: (614) 351-6699

Web: www.lifecarealliance.org

Offers a wide range of services in the home: skilled nursing care, wound care, infusion therapy, home health aide services, physical and occupational therapies, social services, medication education and scheduling, pharmacist services and medical nutrition education.

The services provided may allow patients to remain in or return to their own homes earlier from a hospital, rehabilitation center or other facility. Staff works focuses on recovery, education, training and independence. Certified by the federal government and is able to bill Medicare, Medicaid and selected private insurance.

HEARING AND SPEECH SERVICES

HANDSON CENTRAL OHIO

TTY: (614) 341-2272

Ohio Relay Service TDD: (800) 750-0750

COLUMBUS COLONY

1150 Colony Drive

Westerville, OH 43081

Phone: (614) 891-5055

Fax: (614) 794-7461

Web: www.columbuscolony.org

Columbus Colony is a not-for-profit unique residential community adapted for the deaf, deaf-blind and deaf multi-handicapped with special priority for elderly persons. Offers support facilities, access to existing social services, respite care, health care and other programs.

COLUMBUS SPEECH AND HEARING CENTER

510 East North Broadway

Columbus, OH 43214

Phone: (614) 263-5151

TTY: (614) 263-2299

Fax: (614) 263-5365

Web: www.columbusspeech.org

Supported by the
Senior Services Levy



Provides complete diagnostic, hearing aid and therapeutic services for individuals with speech, language or hearing difficulties.

Hearing and Speech Services (*continued*)

DEAF MODIFICATION PROGRAM

City of Columbus, Department of Development

757 Carolyn Avenue

Columbus, OH 43224

Phone: (614) 841-1991

Email: communityresources@dcs.org

The City of Columbus has contracted with Deaf Services Center at 5830 N. High St. Worthington, OH 43085 to provide modifications to the homes of deaf and hard of hearing persons. Must meet income guidelines and live in the City of Columbus.

DEAF SERVICES CENTER, INC.

5830 North High Street

Worthington, OH 43085

Phone/TTY: (614) 841-1991

Web: www.dsc.org

Provides specialized assistive equipment to deaf and hard of hearing individuals to increase safety and accessibility of their home. Must meet income requirements and be a resident in the city of Columbus.

Hearing and Speech Services (*continued*)

**MID-OHIO BOARD FOR INDEPENDENT LIVING
ENVIRONMENT/MOBILE CENTER FOR
INDEPENDENT LIVING (MOBILE)**

690 South High Street

Columbus, OH 43206

Phone: (614) 443-5936

TTY: (614) 443-5957

Fax: (614) 443-5954

The Deaf Equipment Program provides TTY equipment, visual smoke detectors, doorbell signalers, baby monitors, etc. to persons who are deaf. Applicants must meet guidelines established by the Franklin County Board of Commissioners. This program serves people living in Franklin County, but outside the city of Columbus.

SPEECH-LANGUAGE-HEARING CLINIC

The Ohio State University

141 Pressey Hall

1070 Carmack Road

Columbus, OH 43210-1002

Phone: (614) 292-6251

Fax: (614) 292-5723

Evaluation and treatment services are provided for anyone who sustains a communication disorder involving speech, language or hearing. Hearing aid services are available. Waiting time for an appointment is usually less than two weeks, depending on service required. A fee is required for services.

Hearing and Speech Services (*continued*)

STARKEY HEARING FOUNDATION

Hear Now

6700 Washington Avenue South

Eden Prairie, MN 55344

Phone: (800) 648-4327

Web: www.sotheworldmayhear.org

Assists those permanently residing in the U.S. who are deaf or hard of hearing and have no other resources to acquire hearing aids. Eligibility determined by income and assets. Donations of used hearing aids also accepted.

WESTERVILLE PUBLIC LIBRARY

126 South State Street

Westerville, OH 43081

Phone: (614) 882-7277

TDD: (614) 895-7896

Web: www.westervillelibrary.org

The Westerville Public Library provides access to the library resources by the deaf community through a TDD in the Reference Services department. Also offers sign language classes to the public at the beginning and intermediate levels.

HOME MAINTENANCE AND REPAIR

Minor home repair is available for persons in need who are ages 60 and older (income eligibility criteria apply). Call Franklin County Senior Options at (614) 525-6200.

CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT

757 Carolyn Avenue

Columbus, OH 43224

- Chores Program (614) 645-6771: Provides minor home repairs for seniors and/or disabled living in the City of Columbus. Must meet income guidelines. Available in three locations:
 - LifeCare Alliance (614) 278-3130
 - The Economic and Community Development Institute (614) 559-0115
 - Rebuilding Together (614) 258-6392
- Home Safe & Sound (614) 645-8526: Provides repairs to assist in correcting substandard, unsanitary conditions to owner-occupants of a single family residential structure. Must meet income guidelines and live in the home for a minimum of one year and reside in designated yearly target areas. Serves 43204, 43207, 43219 and 43232 zip codes. Call for information.

Home Maintenance and Repair (*continued*)

**CITY OF COLUMBUS, DEPARTMENT OF
DEVELOPMENT**

- Home Modification Program (614) 645-8526
Provides modifications to the homes of persons with physical disabilities to increase the independent living opportunities in their home. Must meet income guidelines and live in the City of Columbus.
- Deaf Modification Program (614) 841-1991
TTY/Voice: Provides modifications to the homes of persons with hearing impairments to increase independent living opportunities in their homes. Must meet income guidelines and live in the City of Columbus.

**CITY OF COLUMBUS, DEPARTMENT OF
DEVELOPMENT**

Relocation Office

50 West Gay Street

Columbus, OH 43224

Phone: 311

Web: www.311.columbus.gov/cocosr

Investigates tenants' complaints regarding structural safety of their residences, wet basements, mold, etc. Also investigates owner's refusal to make repairs and/or to provide heat and water if responsible for providing. Responds to complaints of high grass, weeds, trash, yard and animal waste, abandoned vehicles, rodents and insects on public or private property.

Home Maintenance and Repair (*continued*)

**CITY OF COLUMBUS, DIVISION OF
REFUSE COLLECTION**

Exemption Program

2100 Alum Creek Drive

Columbus, OH 43207

Phone: (614) 645-8774

Web: www.311.columbus.gov

For residents who are unable to move trash cans to the street. A doctor's verification form will be mailed out to be completed stating resident's need for assistance. Once received by Division of Refuse Collection, arrangements will be made for driver to take trash can to the street.

**THE CLINTONVILLE-BEECHWOLD COMMUNITY
RESOURCES CENTER**

Senior Service Program

14 West Lakeview Avenue

Columbus, OH 43202

Phone: (614) 267-3050

Supported by the
Senior Services Levy



Provides health and safety related repairs to homeowners unable to afford them over the age of 60 and those 55 and older who are declared disabled.

Services the following zip codes: 43201, 43202, 43211, 43212, 43214, 43215, 43219, 43224, 43229 and 43231.

Home Maintenance and Repair (*continued*)

DIVISION OF FIRE, CITY OF COLUMBUS, OHIO

3675 Parsons Avenue

Columbus, OH 43207

Phone: (614) 724-0935

Residents may call to request free smoke detectors to be installed by the Fire Department. Callers will be placed on a waiting list and will be called back when distribution of smoke detector is available.

FRANKLIN COUNTY TREASURER

373 South High Street, 17th Floor

Columbus, OH 43215

Phone: (614) 462-7503

Web: www.treasurer.franklincountyohio.gov

Foreclosure intervention seminars are sponsored monthly for those in danger of foreclosure to talk to housing counselors and attorneys. Foreclosure intervention professionals answer questions on foreclosure, mortgage counseling, debt management and loss mitigation at no cost. Participants learn about legal rights, have interactive discussions and receive individual advocacy and referrals.

Home Maintenance and Repair (*continued*)

FRANKLIN PUBLIC HEALTH

280 East Broad Street

Columbus, OH 43215

Phone: (614) 525-3160

Web: www.myfcph.org

- Community Development Block Grant Program
Provides grants to low-income homeowners (outside the City of Columbus) for repairing one system (roof, furnace, etc.). Also provides safety and accessibility modifications (wheelchair ramps, etc.) and sewer system repair.

LIFECARE ALLIANCE

CHORES PROGRAM

1699 West Mound Street

Columbus, OH 43223

Phone: (614) 278-3130

Web: www.lifecarealliance.org

Provides minor home repairs for seniors 60 years of age or older and/or with a disability, or a household with a family member who has a disability. Eligible households include families/households earning 80% or less of the area median income as determined by HUD with adjustments for smaller and larger families or households.

Home Maintenance and Repair (*continued*)

**MID-OHIO REGIONAL PLANNING COMMISSION
(MORPC)**

111 Liberty Street, Suite 100

Columbus, OH 43215

Phone: (614) 228-2663

Web: www.morpc.prg

- Franklin County Single-Family Housing Rehabilitation Program: Housing rehabilitation loan and grant assistance for single-family, owner-occupied homes located within Franklin County but outside the city limits of Columbus.
- Residential Energy Conservation Program: Income eligible applicants may receive free home repairs (if needed) including added insulation, a new furnace, hot water heater, or refrigerator in order to make homes more safe and comfortable, lower utility bills and help the environment.

SOUTHEAST, INC.

1705 South High Street

Columbus, OH 43207

Phone: (614) 445-8442

Fax: (614) 445-3369

Provides residential cleaning, moving, snow shoveling and labor support for individuals and businesses in Franklin County for a fee.

Home Maintenance and Repair (*continued*)

REBUILDING TOGETHER COLUMBUS

P.O. Box 1347

Grove City, OH 43123

Phone: (614) 258-6392

Fax: (614) 252-2593

A volunteer initiative of skilled and unskilled community members who get together to help restore homes to be warm, safe and dry. Focuses on elderly, disabled and low income homeowners. Supported through donations by businesses, individuals and foundation grants. Applicants must meet eligibility criteria. Serves homes in the Columbus and Franklin County area.

HOMEMAKER SERVICES

Homemaker service is available on a sliding-fee scale basis for persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.

CATHOLIC SOCIAL SERVICES

197 East Gay Street, 2nd Floor

Columbus, OH 43215

Phone: (614) 221-5891

Fax: (614) 228-1125

Web: www.colscss.org

**Supported by the
Senior Services Levy**

Serves the following zip codes:, 43119, 43126, 43212, 43222, 43228, 43123, 43204, 43215 and 43223.

COMMUNITYCARE REGISTRY

Franklin County Office on Aging

280 East Broad Street, Room 300

Columbus, OH 43215

Phone: (614) 525-4161

**Supported by the
Senior Services Levy**

Assists those in need with finding and hiring self-employed home care workers who can assist with various tasks such as, personal care, housekeeping, shopping, meal preparation and caregiver relief.

Provides access to pre-screened experienced home care workers whose qualifications, availability and service fees match your particular needs.

Homemaker Services (*continued*)

LIFECARE ALLIANCE

Help-at-Home Program
1699 West Mound Street
Columbus, OH 43223
Phone: (614) 278-3130
Web: www.lifecarealliance.org

Supported by the
Senior Services Levy

Homemakers and home health aides assist with daily living skills. Homemakers may perform light housekeeping, errands, or shopping. Home health aides provide personal care to people older than 60 or chronically ill individuals that are unable to accomplish these tasks alone.

SENIOR INDEPENDENCE

6555 Busch Blvd. Suite 200
Columbus, OH 43229
Phone: (614) 433-0031

Supported by the
Senior Services Levy

Provides homemaking and companionship. Call for fees.

HOSPITALS

Most hospitals have social service departments whose staffs are available to assist patients and their families in planning for discharge, financial matters, nursing home placement, arranging in-home services, etc.

In addition, many hospitals provide a wide range of in-home supportive services for older adults. For further information, contact the hospital directly. A listing of nonprofit hospitals follows. Consult the phone book for other hospital listings.

For complaints of premature hospital discharge of Medicare beneficiaries, call Ohio KePRO at (800) 589-7337.

DOCTORS HOSPITAL WEST

5100 West Broad Street

Columbus, OH 43228

Phone: (614) 544-1000

GRANT MEDICAL CENTER

111 South Grant Avenue

Columbus, OH 43215

Phone: (614) 566-9310 Patient/Visitor Information
(614) 566-9265 Social Services

MOUNT CARMEL EAST

6001 East Broad Street

Columbus, OH 43213

Phone: (614) 234-6085 Case Management
(614) 234-6220 Patient/Visitor Information

Hospitals (*continued*)

MOUNT CARMEL ST. ANN'S HOSPITAL

500 South Cleveland Avenue

Westerville, OH 43081

Phone: (614) 898-4000 Main Number
(614) 898-4100 Patient/Visitor Information
(614) 898-4385 Case Management/Social
Work Services

MOUNT CARMEL WEST

793 West State Street

Columbus, OH 43222

Phone: (614) 234-5000 Main Number
(614) 234-5165 Case Management/Social Work
Services
(614) 234-5060 Patient/Visitor Information

THE OHIO STATE UNIVERSITY HOSPITALS EAST

1492 East Broad Street

Columbus, OH 43205

Phone: (614) 257-3160 Patient/Visitor Information
(614) 257-3257 Social Work Services

THE OHIO STATE UNIVERSITY MEDICAL CENTER

410 West Tenth Avenue

Columbus, OH 43210

Phone: (614) 293-8427 Social Work Services
(614) 293-8300 Patient/Visitor Information

Hospitals (*continued*)

**THE OHIO STATE UNIVERSITY PSYCHIATRY
OSU Harding Hospital
1670 Upham Drive
Columbus, OH 43210
Phone: (614) 293-9600 General Information**

**RIVERSIDE METHODIST HOSPITALS
3535 Olentangy River Road
Columbus, OH 43214
Phone: (614) 566-5221 Patient Information
 (614) 566-5858 Senior Health Programs
 (614) 566-5397 Social Services
 (614) 566-5000 Patient/Visitor Information**

**TWIN VALLEY BEHAVIORAL HEALTHCARE
2200 West Broad Street
Columbus, OH 43223
Phone: (614) 752-0333 General Information**

HOUSING AND ALTERNATIVE LIVING

There are many public and private housing facilities in Franklin County. The Franklin County Office on Aging publishes the Senior Citizen Housing List, which may assist you in finding housing that meets your needs. Call (614) 525-5230 or visit www.officeonaging.org to obtain a free copy.

For additional information regarding housing options for the homeless, call HandsOn Central Ohio at (614) 221-6766 or 2-1-1.

COLUMBUS HOUSING PARTNERSHIP

Home Port Program

562 East Main Street

Columbus, OH 43215

Phone: (614) 221-889

Web: www.chpcolumbus.org

Offers free workshops designed to help individuals and families become and remain successful homeowners. Counseling in areas such as foreclosure prevention and credit and budget planning is available as well as a list of affordable housing.

Housing and Alternative Living (*continued*)

**COLUMBUS METROPOLITAN HOUSING
AUTHORITY (CMHA)**

880 East Eleventh Avenue

Columbus, OH 43211

Phone: (614) 421-6000

Fax: (614) 421-4505

TDD: (614) 421-6209

Web: www.cmhanet.com

CMHA serves Columbus by helping people access affordable housing, promoting neighborhood revitalization and assisting residents in accessing needed social services. Rents are based on income.

COLUMBUS URBAN LEAGUE

788 Mt. Vernon Avenue

Columbus, OH 43203

Phone: (614) 257-6300

Fax: (614) 257-6327

Web: www.cul.org

The Fair Housing Program provides both government subsidized and private market lists of affordable housing for individuals. The office investigates and verifies discrimination complaints through established federal and state process. Provides counseling and mediation services regarding landlord/tenant relations. Distributes books, brochures, posters and other housing related informational material. Provides homebuyer education workshops and information.

Housing and Alternative Living (*continued*)

**COMMUNITY MEDIATION SERVICES OF
CENTRAL OHIO**

**67 Jefferson Avenue, 2nd Floor
Columbus, OH 43215
Phone: (614) 228-7191
Web: www.communitymediation.com**

Provides dispute resolution in areas such as: Neighborhood zoning, neighbor-to-neighbor conflicts, family disputes such as divorce, custody, support, etc. Works as an alternative to legal action to a positive resolution of all parties involved.

THE ENGAGEMENT CENTER AT MARYHAVEN

**1791 Alum Creek Drive
Columbus, OH 43207
Phone: (614) 449-1530
Fax: (614) 449-9361
Web: www.maryhaven.com**

Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Must be intoxicated and homeless. Offers 24-hour emergency services, case management and referrals to treatment.

Housing and Alternative Living (*continued*)

FAITH MISSION - NANCY'S PLACE

325 East Long Street

Columbus, OH 43215

Phone: (614) 224-6617, ext. 2162

Web: www.faithmissionofohio.org

Provides three meals a day and case management for up to 42 women.

FAITH MISSION ON EIGHTH

599 East Eighth Avenue

Columbus, OH 43201

Phone: (614) 299-3192

Web: www.faithmissionofohio.org

Serves up to 95 men each night. Provides case management and three meals daily.

FAITH MISSION ON SIXTH

151 North Sixth Street

Columbus, OH 43215

Phone: (614) 224-6617, ext. 2151

Web: www.faithmissionofohio.org

Provides shelter, meals and hygienic necessities for up to 110 men.

Housing and Alternative Living (*continued*)

**FRANKLIN COUNTY MUNICIPAL COURT,
CLERK OF COURT**

375 South High Street

Columbus, OH 43215

Phone: (614) 645-7420

Web: www.fcmclerk.com

Offers mediation programs intervene in disputes including landlord-tenant issues such as unreturned security deposits and repairs needed. The Rent Escrow Program details the procedures tenants can follow when having issues that materially affect the tenant's health and safety and also violate local building, housing or safety codes.

LUTHERAN SOCIAL SERVICES

750 East Broad Street

Columbus, OH 43205-1000

Phone: (614) 228-5200

Fax: (614) 228-3059

Web: www.lscso.org

Offers a full continuum of housing services: skilled nursing, assisted and retirement living communities, affordable housing for senior adults, transitional housing for persons transitioning from homelessness to self-sufficiency and emergency shelters.

(continued next page)

Housing and Alternative Living (*continued*)

THE OPEN SHELTER, INC.

61 East Mound Street

Columbus, OH 43215

Phone: (614) 222-2885 or (614) 461-0407

Provides outreach and advocacy services for homeless and recently homeless persons. Day Center services include financial management and payeeship program, shelter/housing access negotiation, landlord/tenant negotiation, clothing, lunches and referral services. Evening meals are served at 501 East Broad Street Monday, Tuesday and Thursday at 4:30 p.m. Open 10:00 a.m. - 2:00 p.m., Monday - Friday.

YWCA FAMILY CENTER

900 Harvey Court

Columbus, OH 43219

Phone: (614) 253-3910

Web: www.ywcacolumbus.org

The YWCA Family Center offers 24-hour assistance to Franklin County families experiencing a housing crisis. Assistance may include homeless prevention, emergency shelter, meals, licensed child care, housing resources, employment resources, case management and referrals to other community resources.

The YWCA Family Center staff will discuss housing options with families that have children 17 years old and younger who are seeking shelter. Families with no other resources will be assisted in finding emergency shelter and may be admitted to the Family Center program.

Housing and Alternative Living (*continued*)

YWCA OF COLUMBUS

65 South Fourth Street

Columbus, OH 43215-4383

Phone: (614) 224-9121

Fax: (614) 233-3305

Web: www.ywcacolumbus.org

WINGS Center for Self-Discovery: Permanent Supportive Housing for chronically homeless women ages 18 and older who have a history of mental illness.

Residence for Women: Residential rooms for single women. Income requirements apply.

INCOME TAX

AARP TAX-AIDE PROGRAM

Web: www.aarp.org/money/taxaide/

Offers free one-on-one counseling during tax season to help individuals prepare basic tax forms, including the 1040, 1040A, 1040EZ and standard schedules. To locate the tax counseling site nearest you, visit www.aarp.org or call (888) 227-7669.

INFORMATION AND ASSISTANCE

2-1-1 INFORMATION AND REFERRAL SEARCH

Phone: 2-1-1 or (614) 221-2255

TTY: 7-1-1

Web: www.211us.org

Provides free and confidential information and referral for help with food, housing, employment, health care, counseling and more.

BENEFITSCHECKUP

Ohio Department of Aging

50 West Broad Street, 9th Floor

Columbus, OH 43215

Phone: (800) 282-1206

Web: www.benefitscheckup.org

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve their quality of life. Seniors fill out a confidential questionnaire accessible from any computer connected to the Internet and the service returns up to date information on government programs that the user would most likely qualify for.

If you do not have access to a computer, call (800) 282-1206.

ELDERCARE LOCATOR

Phone: (800) 677-1116

Web: www.eldercare.gov

(continued next page)

Information and Assistance (*continued*)

Clients may access an extensive network of state and local organizations that serve older people anywhere in the United States. Assists the user in identifying the most appropriate organization for information and assistance in an older person's community.

FRANKLIN COUNTY SENIOR OPTIONS

Franklin County Office on Aging

280 East Broad Street, 3rd Floor

Columbus, OH 43215

Phone: (614) 525-6200

Fax: (614) 525-5300

TTY: (800) 750-0750

Web: www.officeonaging.org

Supported by the
Senior Services Levy



Provides information and access to needed services for Franklin County older adults, friends and families to maintain independent living.

HANDSON CENTRAL OHIO

195 North Grant Avenue

Columbus, OH 43215

Phone: (614) 221-6766

Fax: (614) 224-6866

TTY: (614) 341-2272

Web: www.handsoncentralohio.org

A 24-hour information and referral service that provides individuals with the most current community service information seven days a week, free of charge.

Information and Assistance (*continued*)

LONG TERM CARE CONSULTATION

Central Ohio Area Agency on Aging

174 East Long Street

Columbus, OH 43215

Phone: (614) 645-7250

or (800) 589-7277

Fax: (614) 645-3884

Web: www.coaaa.org

Part of a statewide program that offers free in-home assessment, advice, learning resources, referrals and written recommendations to people of any age about preparing for or addressing the challenges of older life, including retirement, lifestyle planning and long-term care choices.

NATIONAL CLEARINGHOUSE FOR LONG TERM CARE

Web: www.longtermcare.gov

Provides information on understanding, planning and paying for long term care.

OHIO ASSOCIATION OF AREA AGENCIES ON AGING

135 Dublin Road, Suite 214 A

Columbus, OH 43215

Phone (614) 481-3511

Web: www.ohioaging.org

Ohio Association of Area Agencies on Aging (OAA), is a statewide network of agencies that provide services for the

Information and Assistance (*continued*)

elderly and advocate on behalf of older Ohioans. It addresses issues, which have an impact on the aging network, provides services to member agencies and serves as a collective voice to Ohio's Area Agencies on Aging.

SENIOR ROUNDTABLE OF COLUMBUS AND FRANKLIN COUNTY

Phone: (614) 654-0767

Web: www.facebook.com/SeniorRTColumbus

Advocates for seniors and their families by identifying needs and services that provide improved and safe living conditions, and to promote collaboration among public and private agencies and groups to implement solutions to satisfy these needs and services.

UNITED STATES GOVERNMENT, SENIOR CITIZENS RESOURCES

Web: www.seniors.gov

Online portal for websites for seniors. Covers a wide range of topics and links to federal, state and local sites. Topics include caregiver resources, consumer protection, end-of-life- issues, etc.

LEGAL SERVICES AND ADVOCACY

CAPITAL UNIVERSITY FAMILY ADVOCACY CLINIC

**303 East Broad Street
Columbus, OH 43215
Phone: (614) 236-6779**

Assists individuals who cannot afford to hire private council with issues related to interpersonal violence, including representation in civil protection orders.

CAPITAL UNIVERSITY LEGAL CLINIC

**303 East Broad Street
Columbus, OH 43215
Phone: (614) 236-6245**

Accepts cases in late August and early January for low income individuals for assistance with will preparation, living wills, powers of attorney, eviction divorce/dissolution cases, and general civil matters.

THE COUNCIL ON DEVELOPMENTAL DISABILITIES

**2344 East Fifth Avenue
Columbus, OH 43219-2638
Phone: (614) 252-4900**

Matches volunteers with the developmentally disabled

Legal Services and Advocacy (*continued*)

**ELDER RIGHTS DIVISION/LONG-TERM CARE
OMBUDSMAN**

**Ohio Department of Aging
50 West Broad Street, 9th Floor
Columbus, OH 43215
Phone: (800) 282-1206
Fax: (614) 466-5201
Web: www.aging.ohio.gov**

Serves by resolving disputes, upholding consumers' rights and responding to complaints throughout Ohio. Ombudsmen offer three main services:

- Complaint investigation and resolution: handles complaints about nursing homes, adult care facilities and home and community-based services.
- Education and information: informs consumers of their rights and benefits and educates the public about choices available in long-term care services.
- Advocating consumer rights: identifies issues affecting the rights of long-term care clients. This may involve working toward ensuring consistent standards of care or defining consumer rights.

Legal Services and Advocacy (*continued*)

INTAKE DIVISION

**Columbus City Attorney Richard C. Pfeiffer Jr.'s Office,
Prosecutor Division**

375 South High Street, 7th floor

Columbus, OH 43215

Phone: (614) 645-8813

Web: www.columbuscityattorney.org

The Intake Section of the City Attorney's Office assists the public with the processing of criminal misdemeanor complaints. Individuals who wish to file a complaint will complete a basic intake complaint form and then be formally interviewed. Then, the intake officer will discuss viable options. These include but are not limited to a complaint only, evaluation for charges, warning letter, mediation hearing, protection order referral, and community resources referral. There is no cost for this service.

The Intake Section is open Monday through Friday from 9:00am to 7:00pm. The Intake Section is closed on Saturday and Sunday.

LAWYER REFERRAL SERVICE

Columbus Bar Association

175 South Third Street, 11th Floor

Columbus, OH 43215

Phone: (614) 221-0754

Fax: (614) 221-4850

Refers callers with legal problems to private attorneys. In addition, the Lawyer Referral Service advises clients of their basic legal options even if attorney referral is not appropriate.

Legal Services and Advocacy (*continued*)

LAWYERS FOR JUSTICE

Columbus Bar Association

175 South Third Street, 11th floor

Columbus, OH 43215

Phone: (614) 221-4112

Fax: (614) 221-4850

Provides selected civil legal services for indigent residents of Central Ohio and provides a vehicle for Central Ohio attorneys who wish to provide services to this population. Clients are not charged attorney's fees, but are responsible for any court costs such as filing fees, costs of depositions, etc.

LEGAL AID SOCIETY OF COLUMBUS

1108 City Park Avenue

Columbus, OH 43206

Phone: (614) 224-8374

Appointments: (614) 241-2001

Fax: (614) 224-4514

Web: www.columbuslegalaid.org

**Supported by the
Senior Services Levy**



Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, unemployment, health, welfare, consumer law and bankruptcy. Due to case load limitations, not all cases are accepted.

Legal Services and Advocacy (*continued*)

LONG-TERM CARE OMBUDSMAN PROGRAM

Catholic Social Services

197 East Gay Street, 2nd floor

Columbus, OH 43215

Phone: (614) 221-5891

or (800) 536-5891

Fax: (614) 228-1125

Web: www.colscss.org

Program serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway and Union Counties. Services include assisting residents of nursing homes and licensed adult care facilities with problems, questions or complaints about their care or rights violations and consultations regarding adult care placements. Also serves recipients of community-based services.

MEDIATION PROGRAM

**Columbus City Attorney Richard C. Pfeiffer Jr.'s Office,
Prosecutor Division**

375 South High Street, 7th Floor

Columbus, OH 43215

Phone: (614) 645-5807

Web: www.columbuscityattorney.org

Complaints filed with the Intake Section may be appropriate for mediation. This process is voluntary and confidential and affords the complainant an opportunity to resolve a dispute using a neutral third party mediator. Types of complaints appropriate for mediation includedisputes involving property, animals, noise, and harassment with family, a neighbor, coworker, friend, or roommate. There is no cost for this service.

Legal Services and Advocacy (*continued*)

OHIO LEGAL RIGHTS SERVICES

50 West Broad Street, Suite 1400

Columbus, OH 43215

Phone: (614) 466-7264 or (800) 282-9181

TTY: (614) 728-2553

Fax: (614) 644-1888

Web: www.olrs.gov

The mission of OLRS is to protect and advocate, in partnership with people with disabilities, for their human, civil and legal rights. OLRS provides client directed, legal based rights protection and advocacy services to people with disabilities.

PRO SENIORS, INC.

7162 Reading Road, Suite 1150

Cincinnati, OH 45237

Phone: (800) 488-6070

Web: www.proseniors.org

Provides legal information and advice to Ohio residents 60 and older. If caller has a concern that cannot be resolved over the phone, the hotline will try to match the caller with a private attorney that has agreed to accept cases at a reduced fee for clients with limited income. Also provides advice and problem investigation/resolution for long-term care concerns and assistance with selecting a long-term care facility.

Legal Services and Advocacy (*continued*)

VINEYARD COMMUNITY CHURCH

Legal Clinic

15187 Palmer Road

Reynoldsburg, OH 43068

Phone: (740) 927-7729

Web: www.vineyard05.com

Allows those with a qualified need the opportunity to meet with an attorney. Because of the limited number of volunteer attorneys and paralegals, it may take 2-3 hours to be seen by a volunteer. Volunteers are able to give advice on resolving the problem or an attorney may take the case and work until resolved, or a referral may be made to another agency. All services are provided free.

LIBRARY SERVICES

Many of the cities in Franklin County, outside of Columbus, also have public libraries. Contact the library in your area for more information about special services and programs.

COLUMBUS METROPOLITAN LIBRARY

Main Library

96 South Grant Avenue

Columbus, OH 43215

Phone: (614) 645-2ASK

Web: www.columbuslibrary.org

Services include homebound book delivery, Talking Books, large print and audio books. Web site provides links for volunteer opportunities, retirement, travel and computer instruction.

TALKING BOOK PROGRAM

The State Library of Ohio

274 East First Avenue

Columbus, OH 43201-3673

Phone: (800) 686-1531

Provides recorded books and magazines to people who are visually or physically challenged and are determined to be eligible after receipt of a completed application. This service and the equipment used to play the recordings are available free of charge.

LGBTQ SERVICES

The Franklin County Office on Aging offers services to all seniors in Franklin County regardless of gender, sexual orientation, ethnicity or religion.

For more LGBTQ resources for seniors please refer to the Franklin County Office on Aging LGBTQ Resource Guide. This handbook is available online at **www.officeonaging.org** or by calling our office at **(614) 525-6200**.

STONEWALL COLUMBUS

(614) 299-7764

1160 N. High Street

Columbus, Ohio 43201-2411

www.stonewall-columbus.org

Stonewall Columbus serves the Central Ohio GLBT community by providing a community center and offering programming and services that enhance the well-being and visibility of our diverse community through discovery, affirmation and celebration.

MEDICAID

Medicaid pays for medical care and services for needy families and individuals who qualify under the law.

There are specific eligibility requirements with regard to income and assets which must be met before one can receive Medicaid benefits.

To determine eligibility for Medicaid, contact your local Franklin County Department of Job and Family Services Community Opportunity Center, listed on the following pages.

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES OPPORTUNITY CENTERS:

EAST OPPORTUNITY CENTER

1055 Mount Vernon Avenue

Columbus, OH 43203

Phone: (614) 212-1999

Fax: (614) 212-1998

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227

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Medicaid (*continued*)

NORTHLAND OPPORTUNITY CENTER

1721 Northland Park Avenue

Columbus, OH 43229

Phone: (614) 233-2000

Fax: (614) 233-2524

Zip Codes: 43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, & 43272

WEST OPPORTUNITY CENTER

314 North Wilson Road

Columbus, OH 43204

Phone: (614) 233-2000

Fax: (614) 233-2878

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

SOUTH OPPORTUNITY CENTER

3723 South High Street

Columbus, OH 43207

Phone: (614) 233-2000

Fax: (614) 233-2691

Zip Codes: 43110, 43123, 43125, 43137, 43140, 43146, 43206, 43207, 43217, 43232

MEDICARE

All persons 65 or over who qualify for Social Security benefits are eligible for Medicare Parts A and B. Part A is hospital insurance which you receive as part of your Social Security. Part B is medical insurance that carries a monthly charge and is deducted from your Social Security check if you wish to have it. Part B pays 80% of the allowed costs of most physicians' services, laboratory and radiology, outpatient hospital benefits and other health benefits.

Individuals receiving Social Security disability benefits and chronic renal disease benefits are entitled to Medicare beginning the 25th month of disability. You may qualify for Part B if you are not eligible for Social Security benefits.

Medicare now offers prescription drug coverage to people eligible for Medicare Part A and/or Part B. To enroll in Medicare, telephone your local Social Security Office at least three months before you reach age 65 (*see Social Security*).

If you have questions about your Medicare claim, contact (800) MEDICARE. For general Medicare questions, contact the Central Ohio Area Agency on Aging at (614) 645-7250 or the Ohio Senior Health Insurance Information Program at (800) 686-1578. To apply for the low-income subsidy available for the new Prescription Drug Plans, contact your local Social Security Office.

For more information visit www.MyMedicare.gov.

For speakers regarding Medicare information, contact the COAAA at (614) 645-7250 or OSHIP at (800) 686-1578.

MEDICARE/MEDIGAP INSURANCE ASSISTANCE

BENEFITSCHECKUP

**Ohio Department of Aging
50 West Broad Street, 9th Floor
Columbus, OH 43215
Phone: (800) 282-1206
Web: www.benefitscheckup.org**

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve their quality of life. Seniors fill out a confidential questionnaire accessible from any computer connected to the Internet and the service returns up to date information on government programs that the user would most likely qualify for.

If you do not have access to a computer, call (800) 282-1206.

MEDICARE OUTREACH

**Central Ohio Area Agency on Aging
174 East Long Street
Columbus, OH 43215
Phone: (614) 645-7250
Fax: (614) 645-3884
Web: www.coaaa.org**

Supported by the
Senior Services Levy



Provides free community and professional education presentations. Program also provides individual consultation and advocacy to assist older adults and their caregivers with concerns regarding Medicare. Specialists assist in resolving

(continued next page)

Meicare/Medigap Insurance Assistance (*continued*)

complex issues. Links eligible Medicare beneficiaries with programs that help with the cost of premiums. Provides cost comparisons on Medicare Part D prescription drug plans.

OHIO KEPRO

Rock Run Center, Suite 100

5700 Lombardo Center Drive

Seven Hills, OH 44131

Phone: (800) 589-7337

Web: www.ohiokepro.com

Ohio KePRO is a Quality Improvement Organization contracted by the Centers for Medicare & Medicaid Services. Monitors the quality, necessity and appropriateness of health care received under Medicare. Call the toll free number if you have concerns about the care you receive or are facing early discharge.

Meicare/Medigap Insurance Assistance (*continued*)

**OHIO SENIOR HEALTH INSURANCE
INFORMATION PROGRAM (OSHIIP)**

The Ohio Department of Insurance

50 W. Town Street, Suite 300

Columbus, OH 43215-1527

Phone: (800) 686-1578

Web: www.olrs.ohio.gov

Hotline counselors help callers understand and sort out problems with Medicare, Medicaid, Medicare Supplemental insurance policies, long-term care insurance, retirement health plans, the new Part D Prescription Drug Plans and other health insurance. Many communities have OSHIIP volunteers ready to assist seniors. Speakers and easy-to-read publications are also available. All services and printed materials are provided free of charge.

NURSING HOMES

ELDER RIGHTS DIVISION/LONG-TERM CARE OMBUDSMAN

**Ohio Department of Aging
50 West Broad Street, 9th Floor
Columbus, OH 43215
Phone: (800) 282-1206
Fax: (614) 466-5201
Web: www.aging.ohio.gov**

Serves by resolving disputes, upholding consumers' rights and responding to complaints throughout Ohio. Ombudsmen offer three main services:

- Complaint investigation and resolution: handles complaints about nursing homes, adult care facilities and home and community-based services.
- Education and information: informs consumers of their rights and benefits and educates the public about choices available in long-term care services.
- Advocating consumer rights: identifies issues affecting the rights of long-term care clients. This may involve working toward ensuring consistent standards of care or defining consumer rights

Nursing Homes (*continued*)

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES

Nursing Home Unit

West Community Opportunity Center

314 North Wilson Road

Columbus, OH 43204-6221

Phone: (614) 233-2823-1250 or (614) 233-2833

Fax: (614) 233-2870

Provides eligibility information and applications for financial aid (Medicaid) to assist in the payment of nursing home costs.

LONG-TERM CARE OMBUDSMAN PROGRAM

Catholic Social Services

197 East Gay Street, 2nd floor

Columbus, OH 43215

Phone: (614) 221-5891

or (800) 536-5891

Fax: (614) 228-1125

Web: www.colscss.org

Program serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway and Union Counties. Services include assisting residents of nursing homes and licensed adult care facilities with problems, questions or complaints about their care or rights violations, and consultations regarding adult care placements. Also serves recipients of community-based services.

Nursing Homes (*continued*)

NURSING HOME COMPARE

Medicare & Medicaid Services

7500 Security Boulevard

Baltimore, MD 21244-1850

Web: www.medicare.gov/NHcompare

An online list of nursing homes. Nursing Home Compare includes information only on nursing homes that are Medicare or Medicaid certified.

PASSPORT PROGRAM

Central Ohio Area Agency on Aging

174 East Long Street

Columbus, OH 43215

Phone: (614) 645-7250

Fax: (614) 645-3884

Web: www.coaaa.org

For a person considering nursing home placement, a referral to PASSPORT (Pre-Admission Screening System Providing Options and Resources Today) is appropriate. Offers alternatives to nursing home placement, including professional case management and in-home services, to eligible people age 60 and over. A referral can be made by calling the intake office at (614) 645-7250.

PENSIONS

There are some people who have worked for the government who would be covered by programs other than Social Security. These might include:

PUBLIC EMPLOYEES RETIREMENT SYSTEM

**277 East Town Street
Columbus, OH 43215-4642
Phone: (800) 222-7377
Web: www.opers.org**

Provides age and service retirement, disability benefits and survivor benefit programs for the public employees of Ohio who are not covered by another state or local retirement system.

U.S. RAILROAD RETIREMENT BOARD

**844 North Rush Street
Chicago, IL 60611-2092
Phone: (877) 772-5772
Web: www.rrb.gov**

VETERANS AFFAIRS BENEFITS OFFICE

**U.S. Department of Veterans Affairs
Cleveland Regional Offices
1240 East Ninth Street
Cleveland, OH 44199
Phone: (800) 827-1000
Web: www.va.gov**

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.

PET SERVICES

CAPITAL AREA HUMANE SOCIETY

3015 Scioto-Darby Executive Court

Hilliard, OH 43026

Phone: (614) 777-7387

Web: www.cahs-pets.org/index.htm

Animals can be surrendered to CAHS by appointment or walk-in. Photo ID and proof of ownership of animal must be provided.

Pet owners can apply for one voucher per household for a free spay/neuter surgery and rabies vaccination at participating veterinary clinic.

CAT WELFARE ASSOCIATION, INC.

741 WETMORE ROAD

Columbus, OH 43214

Phone: (614) 268-6096

Fax: (614) 268-8392

Web: www.catwelfareohio.com

Offers adoption of stray cats or homeless cats. Provides shots, spaying or neutering, microchipping and leukemia testing at a minimal cost.

Pet Services (*continued*)

COZY CAT COTTAGE

62 Village Pointe Drive

Powell, OH 43065

Phone: (614) 336-8516

Web: www.cozycatcottage.com

Provides refuge, aid and care for abandoned, injured, abused or lost cats and kittens. Unwanted animals are not euthanized. The mobile clinic provides vaccination shots, spay and neutering and grooming services. Must register in advance.

FRANKLIN COUNTY DOG SHELTER

Seniors with Pets

1731 Alum Creek Drive

Columbus, OH 43207

Phone: (614) 525-4360

Supported by the
Senior Services Levy



Donated pet food may be available for seniors. Call or walk-in for more information.

PLANNING AND COORDINATING AGENCIES

CENTRAL OHIO AREA AGENCY ON AGING

**174 East Long Street
Columbus, OH 43215
Phone: (614) 645-7250
Fax: (614) 645-3884
Web: www.coaaa.org**

Plans, operates and develops services in central Ohio that help older adults maintain their independence. Administers PASSPORT, Older Americans Act programs, the Franklin County Volunteer Guardian program, Healthy Well and Wise and other community training as well as numerous contract, grant, and demonstration programs. Provides information, advice, advocacy and long term care consultations.

FRANKLIN COUNTY OFFICE ON AGING

**280 East Broad Street, Room 300
Columbus, OH 43215-4527
Phone: (614) 525-5230
Fax: (614) 525-5300
TTY: (800) 750-0750
Web: www.officeonaging.org**

**Supported by the
Senior Services Levy**



Provides programs and services that assist older adults in maintaining independent living. Administers Franklin County Senior Options, which provides a system of care for seniors to help maintain independent living. Franklin County Senior Options is funded by the five-year Senior Services Levy. Also coordinates Adult Protective Services, the Minor Home Repair Program and the Property Tax Assistance Program.

Planning and Coordinating Agencies (*continued*)

OHIO DEPARTMENT OF AGING

50 West Broad Street, 9th Floor

Columbus, OH 43215

Phone: (614) 466-5500

Fax: (614) 466-5741

Web: www.aging.ohio.gov

Distributes federal and state funds for health and human services to older adults through Ohio's 12 area agencies on aging. Also coordinates several statewide special events and programs for senior citizens.

UPPER ARLINGTON COMMISSION ON AGING

1945 Ridgeview Road

Upper Arlington, OH 43221

Phone: (614) 583-5326

Fax: (614) 442-4006

Advocates for the needs of older Upper Arlington adults 60 and older. Addresses particularly the issues of older adult housing, transportation, caregiving, health and education. Also administers Kind Call, Upper Arlington's free safety telephone calling system which safeguards independent living for residents.

PRESCRIPTION DRUG INFORMATION AND ASSISTANCE

ACCESS TO BENEFITS COALITION

Web: www.accesstobenefits.org

Educates Medicare beneficiaries with lower incomes, helps them make informed choices about prescription savings programs and facilitates enrollment in prescription savings programs.

BENEFITSCHECKUP

Ohio Department of Aging

50 West Broad Street, 9th Floor

Columbus, OH 43215

Phone: (800) 282-1206

Web: www.benefitscheckup.org

A free online service from the National Council on Aging and the Ohio Department of Aging. Helps find programs that can help pay for prescription drugs, health care and more.

CENTRAL OHIO POISON CENTER

255 E. Main Street

Columbus, OH 43215

Phone: (800) 222-1222

A 24-hour emergency telephone service for management of poisonings, staffed by pharmacists and nurses.

Prescriptions Drug Information and Assistance (*continued*)

JOIN

**578 East Main Street
Columbus, OH 43215
Phone: (614) 241-2531**

**Supported by the
Senior Services Levy**



Offers emergency assistance with utility bills, prescriptions and clothing.

NEEDY MEDS

Web: www.needymeds.org

Provides information about patient assistance programs that provide prescription medications to eligible participants.

OHIO'S BEST RX PRESCRIPTION DISCOUNT PROGRAM

**Ohio Department of Aging
50 West Broad Street, 9th Floor
Columbus, Ohio 43215
Phone: (866) 301-6446
Fax: (614) 644-1471
Web: www.ohiobestrx.org**

Golden Buckeye cardholders may receive discounts on medications through Ohio's Best RX Prescription Discount Program. People without insurance may be eligible to receive a discount off the regular cash retail price on qualifying prescription drugs.

Prescriptions Drug Information and Assistance (*continued*)

OHIO STATE BOARD OF PHARMACY

77 South High Street, Room 1702

Columbus, OH 43215

Phone: (614) 466-4143

Register consumer complaints concerning pharmacists and pharmacies with this office.

**PATIENT ADVOCATE FOUNDATION CO-PAY
RELIEF (CPR)**

421 Butler Farm Road

Hampton, VA 23666

Phone: (866) 512-3861

Web: www.copays.org

Provides direct financial assistance to qualified patients, assisting them with prescription drug co-payments their insurance requires. The program offers personal service to all patients through the use of CPR call counselors. The call counselor works directly with the patient as well as with the provider of care to obtain necessary medical, insurance and income information to advance the application in an expeditious manner.

PARTNERSHIP FOR PRESCRIPTION ASSISTANCE

Phone: (888) 477-2669

Web: www.pparx.org

Assists in helping qualifying patients who lack prescription coverage get the medicines they need.

Prescriptions Drug Information and Assistance (*continued*)

PRESCRIPTION ACCESS

1180 E. Main Street, 2nd Floor

Columbus, Ohio 43205

Phone: (614) 645-5556

Web: www.prescription-access.org

**Supported by the
Senior Services Levy**



Improves clients' access to medication, provides bridge medications, assists clients to enroll in prescription assistance plans and refers persons to community resources.

PROPERTY TAX REDUCTIONS

HOMESTEAD EXEMPTION DEPARTMENT

Franklin County Auditor's Office

373 South High Street, 21st Floor

Columbus, OH 43215

Phone: (614) 525-3240

Fax: (614) 525-3375

Web: www.franklincountyohio.gov/auditor

This program provides eligible homeowners a reduction on their real property or manufactured home taxes. The reduction is equal to the taxes that would otherwise be charged on up to \$25,000 of the market value of an eligible taxpayer's home. The application period is open between the first Monday in January and the first Monday in June annually. In order to qualify, applicants must:

- Be at least 65 years of age during the year for which they file OR permanently and totally disabled as of January 1st of the year for which they file OR the surviving spouse (age 59-64) of a current homestead recipient: AND
- Own and occupy their home as their principal place of residence as of January 1st of the year for which they file.

Property Tax Reductions (*continued*)

SENIOR CITIZEN PROPERTY TAX ASSISTANCE PROGRAM

**Franklin County Office on Aging
280 East Broad Street, Room 300
Columbus, OH 43215**

Phone: (614) 525-5230

Fax: (614) 525-5300

TTY: (800) 750-0750

Web: www.officeonaging.org

Supported by the
Senior Services Levy



Offers one-time assistance to help low income individuals 60 and older who are unable to pay their current property taxes (delinquent taxes are not considered).

PROTECTIVE SERVICES

ADULT PROTECTIVE SERVICES

**Franklin County Office on Aging
280 East Broad Street, Room 300
Columbus, OH 43215**

Phone: (614) 462-4348

Fax: (614) 462-5300

TTY: (800) 750-0750

Web: www.officeonaging.org

Provides services to older persons unable to protect their own interests, who are harmed or threatened with harm by another or who, due to their own physical or mental incapacity, are at risk of injury, neglect, maltreatment or deprivation of adequate food, shelter, clothing or other entitlements due them.

Protective Services (*continued*)

CHOICES FOR VICTIMS OF DOMESTIC VIOLENCE

P.O. Box 06157

Columbus, OH 43206

Phone: (614) 224-4663

Administrative Number: (614) 224-7200

Fax: (614) 224-7222

Web: www.choicescolumbus.org

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults. Provides community and legal advocacy.

RESPIRE CARE

Relief for caregivers may be provided in or out of the home.

Most assisted living facilities and nursing homes offer short-term respite care. Cost per day varies greatly among facilities. Contact the individual facility for more information.

Respite care may be provided on a sliding fee basis to persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.

Respite Care (*continued*)

WESTMINSTER-THURBER COMMUNITY

717 Neil Avenue

Columbus, OH 43215

Phone: (614) 228-8888

Fax: (614) 228-8898

Up to five days of respite care may be available at no cost under a grant from the COAAA. Pre-admission assessment must be completed.

SENIOR CITIZEN ORGANIZATIONS

AARP, OHIO OFFICE

17 South High Street, Suite 800

Columbus, OH 43215

Phone: (866) 389-5653

Fax: (614) 224-9801

Web: www.aarp.org

FRANKLIN COUNTY CHAPTER OF AARP

Neighborhood Facilities Building

1393 East Broad Street

Meets on first Monday at 1:30 p.m. (March - December)

For more information on chapters, contact the AARP

Ohio Office at (866) 389-5653.

COLUMBUS TEAMSTER RETIREE CLUB

555 East Rich Street, Room 209

Columbus, OH 43215

Phone: (614) 461-0827

Senior Citizen Organizations (*continued*)

**INTERNATIONAL ASSOCIATION OF MACHINISTS
AND AEROSPACE WORKERS**

District Lodge 54 Headquarters

2625 Winchester Pike

Columbus, OH 43232

Phone: (614) 239-0401

**NATIONAL ASSOCIATION OF RETIRED
AND CURRENT FEDERAL EMPLOYEES,
COLUMBUS CHAPTER 235**

William N. Cannon, President

28 W. Lincoln Ave.

Delaware, OH 43015

Phone: (740) 365-4419

Web: www.narfe.org

POLICE AND FIRE RETIREES OF OHIO, INC.

7516 Slate Ridge Blvd

Reynoldsburg, OH 43068

Phone: (614) 866-1352

Fax: (614) 866-5508

Web: www.pfro.com

PUBLIC EMPLOYEE RETIREES, INC.

659-F Park Meadow Road

Westerville, OH 43081

Phone: (614) 891-6868

Fax: (614) 891-8887

Web: www.operi.org

SENIOR CITIZEN RECREATION CENTERS

Senior Centers provide a warm, supportive environment where seniors can relax, socialize and learn. Many of the centers offer recreational activities, as well as tax assistance, lunch programs and nursing services. For further information, call the center located in your area.

COLUMBUS RECREATION AND PARKS

DEPARTMENT

1111 East Broad Street

Columbus, OH 43205

Phone: (614) 645-3300

Fax: (614) 645-8839

Web: www.columbusrecparks.com

**Supported by the
Senior Services Levy**



Offers recreational programs including arts, athletics, life skills, outdoor education, swimming, special events and other leisure recreation activities through 19 community recreation centers, seven senior centers, 4 swimming pools, youth and adult sports leagues, 240 parks, 40 miles of paved trails, summer camps, three specialized arts facilities and a senior art consignment site.

Also offers senior programs geared for 55 and older. Call for more information.

WHETSTONE COMMUNITY CENTER

3923 North High Street

Columbus, OH 43214

Phone: (614) 645-3243

Senior Citizen Recreation Centers (*continued*)

GILLIE SENIOR RECREATION CENTER

2100 Morse Road

Columbus, OH 43229

Phone: (614) 645-3106

**MARION FRANKLIN COMMUNITY
CENTER/SENIOR PROGRAMS**

2801 Lockbourne Road

Columbus, OH 43207

Phone: (614) 645-3612

MCDOWELL SENIOR CENTER

667 Sullivant Avenue

Columbus, OH 43215

Phone: (614) 645-3176

The following Columbus Recreation and Parks community recreation centers may have special programs for older adults. Call the center of interest for additional information.

BARNETT RECREATION CENTER

1184 Barnett Road

Columbus, OH 43227

Phone: (614) 645-3065

DODGE RECREATION CENTER

667 Sullivant Avenue

Columbus, OH 43215

Phone: (614) 645-8151

Senior Citizen Recreation Centers (*continued*)

FAR EAST RECREATION CENTER

**1826 Lattimer Drive
Columbus, OH 43227
Phone: (614) 645-3159**

LAZELLE WOODS RECREATION CENTER

**8140 Sancus Boulevard
Columbus, OH 43081
Phone: (614) 645-5330**

WESTGATE RECREATION CENTER

**455 South Westgate Avenue
Columbus, OH 43204
Phone: (614) 645-3264**

WHETSTONE RECREATION CENTER

**3923 North High Street
Columbus, OH 43214
Phone: (614) 645-3217**

WOODWARD PARK RECREATION CENTER

**5147 Karl Road
Columbus, OH 43229
Phone: (614) 645-3158**

Senior Citizen Recreation Centers (*continued*)

Senior Citizen recreation programs sponsored by other municipalities in Franklin County:

BEXLEY PARKS AND RECREATION DEPARTMENT

165 North Parkview Avenue

Bexley, OH 43209

Phone: (614) 559-4300

BLENDON TOWNSHIP SENIOR CENTER

6330 Hempstead Road

Westerville, OH 43081

Phone: (614) 882-1260

Supported by the
Senior Services Levy



CANAL WINCHESTER COMMUNITY SENIOR CENTER

22 South Trine Street

Canal Winchester, OH 43110

Phone: (614) 837-8276

DUBLIN COMMUNITY RECREATION CENTER

5600 Post Road

Dublin, OH 43017

Phone: (614) 410-4550

GAHANNA SENIOR CENTER

480 Rocky Fork Boulevard

Gahanna, Ohio 43230

Phone: (614) 342-4265

Senior Citizen Recreation Centers (*continued*)

**GROVE CITY PARKS AND RECREATION
DEPARTMENT/E.L. EVANS SENIOR CENTER**
4330 Dudley Avenue
Grove City, OH 43123
Phone: (614) 277-1060

GROVEPORT MADISON SENIOR CENTER
7370 Groveport Road
Groveport, OH 43125
Phone: (614) 836-4599

HILLIARD SENIOR CENTER
3810 Veterans Memorial Drive
Hilliard, OH 43026
Phone: (614) 876-0747

LEO YASSENOFF JEWISH CENTER
1125 College Avenue
Columbus, OH 43209
Phone: (614) 231-2731

OBETZ COMMUNITY SENIOR CENTER
1611 Chillicothe Street
Obetz, OH 43207
Phone: (614) 491-4546

PRAIRIE TOWNSHIP SENIOR CENTER
4616 West Broad Street
Columbus, OH 43228
Phone: (614) 878-5110

Senior Citizen Recreation Centers (*continued*)

REYNOLDSBURG SENIOR CENTER

**1520 Davidson Drive
Reynoldsburg, OH 43068
Phone: (614) 866-5890**

**VAUGHN E. HAIRSTON SOUTHWEST COMMUNITY
CENTER YMCA**

**3500 First Avenue
Urbancrest, OH 43123
Phone: (614) 539-1770**

UPPER ARLINGTON SENIOR CENTER

**1945 Ridgeview Road
Upper Arlington, OH 43221
Phone: (614) 583-5320**

WESTERVILLE SENIOR CENTER

**310 West Main Street
Westerville, OH 43081
Phone: (614) 901-6560**

WHITEHALL SENIOR CENTER

**4924 Etna Road
Whitehall, OH 43213
Phone: (614) 501-8593**

WORTHINGTON - GRISWOLD SENIOR CENTER

**777 High Street
Worthington, OH 43085
Phone: (614) 842-6320**

SOCIAL SECURITY AND S.S.I

SOCIAL SECURITY ADMINISTRATION

Phone: (800) 772-1213

TTY: (800) 325-0778

Web: www.socialsecurity.gov

OFFICE LOCATIONS:

Downtown: 200 North High Street, Suite 225
Columbus, OH 43215

East: 220 S. Hamilton Road
Columbus, OH 43213

North: 1051 Worthington Woods Blvd
Worthington, OH 43085

West: 1060 Georgesville Road
Columbus, OH 43228

The Social Security Office provides assistance to people that wish to file for Social Security retirement, disability, survivors, Medicare or Supplemental Security Income (S.S.I.) benefits.

Monthly retirement benefits are payable as early as 62 to any person who has worked a prescribed number of years in Social Security-covered employment.

Monthly disability payments are available at any age to people who have met certain Social Security-covered employment requirements and who have a disabling condition. Widows and widowers may receive a monthly payment as early as age 60, and as early as age 50 if disabled.

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Social Security and S.S.I. (*continued*)

Supplemental Security Income (S.S.I.) is administered by the Social Security Administration for people age 65 and older, and to blind and disabled individuals, including children, whose income and resources are below specified levels.

SUICIDE PREVENTION

Senior Hotline (information and crisis line): (614) 294-3309

24-hour Suicide Prevention Line: (614) 221-5445 or
(800) 273-TALK

Agencies can refer suicidal clients to North Central Mental Health (614) 299-6600, ext. 2048 between 9 a.m. - 5 p.m.

SUPPORT GROUPS AND SERVICES

Many health-related organizations, community agencies, counseling centers and churches provide support groups where people in similar circumstances can come together to share their concerns. These groups may be led by professionals or volunteers. Please refer to *Health Related Services* in this handbook for support groups relating to health issues.

Call Franklin County Senior Options at (614) 525-6200 for more information regarding groups or services.

SUPPORTIVE SERVICES

There are many programs in Franklin County that provide supportive services. Most involve staff making home visits to clients in order to assess their needs. Outreach workers are knowledgeable about the various public benefits and social services that may suit a client's needs. Contact the agencies individually for more detailed information about the services each provides.

CATHOLIC SOCIAL SERVICES

**197 East Gay Street, 2nd Floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: 228-1125
Web: www.colscss.org**

Supported by the
Senior Services Levy



Serves the following zip codes: 43204, 43215, 43223, 43119, 43126, 43207, 43137, 43146, 43212, 43222, 43228, 43123, 43201, 43203.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER

**14 West Lakeview Avenue
Columbus, OH 43202
Phone: (614) 267-3050
Fax: (614) 268-5028**

Supported by the
Senior Services Levy



Serves residents in zip codes 43202 and 43214.

Supportive Services *(continued)*

COMMUNITY REFUGEE AND IMMIGRATION SERVICES (CRIS)

**3628 Bexvie Avenue
Columbus, Ohio 43227**

Phone: (614) 235-5747

Fax: (614) 235-6127

Web: www.cris-ohio.com

**Supported by the
Senior Services Levy**



Works to increase the level and the quality of services available to older refugees and immigrant. Clients are assisted in counseling, doctor's appointments, interpretations, enrolling in ESOL and citizenship classes, finding housing, furniture bank appointments, and case management. Case workers also assist refugee and immigrant seniors in home visits, needs assessment and connecting to senior specific services such as Franklin County Senior Options.

CONCORD COUNSELING SERVICES

**700 Brookedge Blvd
Westerville, OH 43081**

Phone: (614) 882-9338

Fax: (614) 882-3401

**Supported by the
Senior Services Levy**



Serves Franklin County.

Supportive Services (*continued*)

JEWISH FAMILY SERVICES

**1070 College Avenue
Columbus, OH 43209
Phone: (614) 231-1890**

**Supported by the
Senior Services Levy**

Provides overall geriatric assessment to assist with service planning. Social workers can come to the home for people with access problems. Serves Franklin County.

JOIN

**578 East Main Street
Columbus, OH 43215
Phone: (614) 241-2531**

**Supported by the
Senior Services Levy**

Offers emergency assistance with utility bills, prescriptions and clothing.

FIRST COMMUNITY CHURCH

**1320 Cambridge Boulevard
Columbus, OH 43212
Phone: (614) 488-0681
Web: www.fcchurch.com**

Depending on availability of funds, First Community Church, offers limited emergency financial assistance for rent, utilities, prescriptions, etc. For rental assistance, proof is needed to show the ability to pay the following month's rent and will check history of renter with landlord.

Supportive Services *(continued)*

FURNITURE BANK OF CENTRAL OHIO

118 South Yale Avenue

Columbus, OH 43222

Phone: (614) 272-9544

Web: www.furniturebankcoh.org

Supported by the
Senior Services Levy



Provides furniture, appliances and home furnishings to families and individuals struggling financially to furnish their own homes. Provides 10-14 pieces of furniture for bedroom, living room and kitchen. By appointment only - your case manager must call and make an appointment for you. Delivery service available for a fee.

Accepts donations of clean, usable furniture, household goods, appliances in working order, linens, etc. Call for a free pickup (within Columbus and contiguous suburbs), Mon. - Fri. 8:00a.m. - 4:30p.m. Drop-off always appreciated (same days/time).

GAHANNA RESIDENTS IN NEED (GRIN)

Phone: (614) 471-4491

Web: www.grin4gahanna.org

Assists families in the Gahanna-Jefferson school district in becoming self-sufficient. Short term emergency assistance available for utility bills, rent, car repairs, medical needs, etc.

Supportive Services (*continued*)

GLADDEN COMMUNITY HOUSE

Community Services Program

183 Hawkes Avenue

Columbus, Oh 43223

Phone: (614) 227-1600

Web: www.gladden-us.org

Provides emergency financial assistance for utilities and prescriptions one time per year. Depending on availability, household items may be offered as well.

NORTH COMMUNITY COUNSELING CENTERS

Phone: (614) 261-3196

Locations:

**4897 Karl Road
Columbus, OH 43229**

**1495 Morse Road, Suite B-3
Columbus, OH 43229**

**6565 Worthington-Galena Road
Worthington, OH 43085**

**3025 West Broad Street
Columbus, OH 43204**

Supportive Services (*continued*)

NORTHWEST COUNSELING SERVICES

1560 Fishinger Road

Columbus, OH 43221

Phone: (614) 457-7876, ext.332

Web: www.northwestcounselingservices.org

Supported by the
Senior Services Levy

Serves northwest Columbus and northwest Franklin County. Also serves the following areas: Grandview Heights, Marble Cliff, Upper Arlington, Hilliard, Worthington, Riverlea and Dublin.

PAULINE HOME ASSOCIATION

4500 East Broad

Columbus, OH 43213

Phone: (614) 863-1788

Web: www.paulinehome.org

Services are geared to meet needs of seniors who find it difficult to keep up with routine paperwork and bill-paying. Home visits are made at least once a month to offer personal expense management.

SENIOR INDEPENDENCE

6555 Busch Blvd. Suite 200

Columbus, OH 43229

Phone: (614) 433-0031

Supported by the
Senior Services Levy

Provides personal emergency response systems, transportation, home delivered meals, hospice and adult day care. Call for information on payers and fees.

TELEPHONE REASSURANCE

SENIOR CALL

E.L. Evans Senior Center

4330 Dudley Avenue

Grove City, OH 43123

Phone: (614) 277-1060

Fax: (614) 277-1068

Senior Call is a telephone reassurance program where volunteers place a call to an elderly person every weekday to chat and make sure they are well. This daily contact is one of the most effective means of reducing isolation, victimization and health concerns. Many seniors and volunteers develop a friendly relationship. This trained volunteer will give added peace of mind to the individual and his/her family.

UPPER ARLINGTON KIND CALL

1760 Zollinger Road

Columbus, OH 43221

Phone: (614) 442-4016

**Supported by the
Senior Services Levy**



Provides the security of a check-in phone call for older citizens, people who live alone or the physically disabled living in Upper Arlington. A computer calls the home daily at a prearranged time or on specific days of the week. If no one answers, a key holder is sent (relative or friend) to check on the Kind Call member. This is a free service.

Telephone Reassurance (*continued*)

WESTERVILLE SAFE CALL

Westerville Communications

29 South State Street

Westerville, OH 43081

Phone: (614) 901-6790

Fax: (614) 901-6796

Safe Call is a daily telephone check in service for homebound, handicapped or elderly residents. Safe Call is a free service for Westerville City and Blendon Township residents. Call for more information.

TRANSPORTATION

Transportation to and from medical appointments may be provided on a sliding-fee basis to persons in need who are age 60 and older. **Call Franklin County Senior Options at (614) 525-6200.**

The following pages list transportation options for seniors living in Franklin County. Check with your local community or senior center and ask if it offers medical transportation.

For additional transportation listings, look in the business listings in the phone book under *Transportation*.

Transportation (*continued*)

**AMERICAN RED CROSS OF GREATER COLUMBUS
Community Transportation Program**

**995 East Broad Street
Columbus, OH 43205
Phone: (614) 253-2740**

**Supported by the
Senior Services Levy**

Appointment Request Line: (614) 253-6705

Provides transportation to people age 60 and over, Monday through Friday, 7:00 a.m. to 5:00 p.m., Saturday, 7:00 a.m. to 5:00 p.m. for dialysis only. Transports to and from medical and other appointments. Special arrangements for group trips are considered.

Arrangements must be made 7-10 working days in advance. This service can transport wheelchair clients. To make appointments, call the answering service at (614) 253-6705 between 8:30 a.m. and 5:00 p.m., Monday through Friday. Pre-registration is required.

**THE CLINTONVILLE-BEECHWOLD COMMUNITY
RESOURCES CENTER**

**14 West Lakeview Avenue
Columbus, OH 43202
Phone: (614) 267-3050
Fax: (614) 268-5028**

**Supported by the
Senior Services Levy**

Provides transportation to and from medical appointments in zip codes 43202 and 43214.

Transportation (*continued*)

COTA

Mainstream

1333 Fields Ave

Columbus, OH 43201

Phone: (614) 228-1776 (information and applications)

Fax: (614) 272-3015

Reservations: (614) 272-3033

TTY: (614) 272-3030

Web: www.cota.com

Mainstream is a complimentary demand-response, shared-ride public transportation for individuals who qualify under the Americans with Disabilities Act (ADA). The service is designed to provide safe, clean and reliable transportation for those individuals who cannot access fixed-route service. Individuals who wish to use Mainstream must complete an eligibility process and be ADA certified. Call (614) 228-1776 for further information or to request an application.

Transportation (*continued*)

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES

1721 Northland Park Avenue

Columbus, OH 43229

Phone: (614) 233-2000

Fax: (614) 233-2398

The Franklin County Department of Job and Family Services' Transportation Unit determines medical transportation eligibility. Customers interested in transportation services should contact the Transportation Unit at (614) 233-2000, Monday through Friday between 7:00 a.m. and 5:00 p.m. A short application is completed by phone and then customers are sent a medical transportation application to give to their medical providers for completion. Once the medical transportation application is returned and services are approved, customers can contact the Transportation Unit at least one business day prior to their appointment to schedule transport to a Medicaid provider.

GROVE CITY PARKS AND RECREATION DEPARTMENT

E.L. Evans Senior Center

4330 Dudley Avenue

Grove City, OH 43123

Phone: (614) 277-1060

Evans Senior Center members are eligible for van/minibus transportation to the grocery store, bank or medical appointments or other Grove City destinations. Senior must reside in Grove City/Jackson Township. Wheelchair lift available. Call for more information.

Transportation (*continued*)

**GROVEPORT-MADISON TOWNSHIP SENIOR
TRANSPORTATION PROGRAM**

**7370 Groveport Road
Groveport, OH 43125
Phone: (614) 836-7433
Fax: (614) 836-2999**

Supported by the
Senior Services Levy

Promotes an independent lifestyle for individuals age 60 and older as well as to those individuals with disabilities age 18 or over who reside in the City of Groveport. Fare free ambulatory and accessible transportation is available to destinations throughout Franklin County for medical purposes and the southeast corner of Franklin County for non-medical destinations. Requests for transportation are accepted with a two day advance notice for appointments beginning between 9:00 a.m. and 1 p.m. Transportation services are available Tuesday through Friday. Prior application and screening must be completed prior to service. Call for details.

OHIO BUREAU OF MOTOR VEHICLES

Registration Division

P.O. Box 16520

Columbus, OH 43216-6520

Phone: (614) 752-7800

Issues placards and license plates for disabled veterans. Placards and license plates for persons with a disability may be obtained at local Deputy Registrar agencies.

Transportation (*continued*)

THE OHIO STATE UNIVERSITY MEDICAL CENTER

Driver Rehab Service

2050 Kenny Road

Columbus, OH 43221

Phone: (614) 293-3833

Helps older adults maintain driving independence. Offers clients and their physicians a comprehensive medical evaluation to provide input regarding the client's overall driving abilities and offers suggestions to improve, not restrict, driving.

SENIOR INDEPENDENCE

6555 Busch Blvd. Suite 200

Columbus, OH 43229

Phone: (614) 433-0031

Lift and non-lift transportation. Contact for information on payers and fees.

ST. STEPHEN'S COMMUNITY HOUSE

1500 East Seventeenth Avenue

Columbus, OH 43219

Phone: (614) 294-6347

Fax: (614) 294-0258

Supported by the
Senior Services Levy



Assists in providing transportation to and from medical appointments, picking up prescriptions, food stamps and other non-traditional needs.

Transportation (*continued*)

WESTERVILLE SENIOR CENTER

310 West Main Street

Westerville, OH 43081

Phone: (614) 901-6560

Web: www.westerville.org

Transportation is provided for members traveling within the Westerville School District for programs at the Center, medical appointments, shopping and banking. Notice for transportation must be by 1:00 p.m. the business day before transportation is needed. Call (614) 901-6567 for fees and schedules.

VETERANS SERVICES

CHALMERS P. WYLIE VA CARE CENTER

420 N. James Road

Columbus, OH 43219

Phone: (614) 257-5200 or (888) 615-9448

Fax: (614) 257-5460

Web: www.columbus.va.gov

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing, ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

UNITED STATES GOVERNMENT, DEPARTMENT OF VETERANS AFFAIRS

Outpatient Clinic

420 North James Road

Columbus, OH 43219

Phone: (614) 257-5200

Web: www.va.gov

Provides outpatient medical, surgical and psychiatric services. Case management, in-home services and respite care may be available to veterans meeting certain requirements. Call for eligibility. Co-pay for doctor visits are determined by veteran's income and priority group. Home-based primary care is available to homebound veterans.

Veterans Services (*continued*)

VETERANS FIRST FOUNDATION

Veteran's Free Clothing Store

P.O. Box 23758

Columbus, OH 43223

Phone: (614) 313-9108

Provides clothing and other necessities including toiletries, furniture and mobility devices.

**VETERANS SERVICE COMMISSION,
FRANKLIN COUNTY**

Franklin County Veterans Memorial

250 West Broad Street

Columbus, OH 43215-2787

Phone: (614) 525-2500

Fax: (614) 462-2505

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

VETERANS AFFAIRS BENEFITS OFFICE

U.S. Department of Veterans Affairs

Cleveland Regional Offices

1240 East Ninth Street

Cleveland, OH 44199

Phone: (800) 827-1000

Web: www.va.gov

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.

Veterans Services (*continued*)

VETERANS HANDICAP ACCESSIBILITY PROGRAM

Franklin County Office on Aging-Senior Options

280 East Broad Street, 3rd Floor

Columbus, OH 43215

Phone: (614) 525-6200

Supported by the
Senior Services Levy

Provides minor home repairs, wheelchair ramps, safety devices and other assistive devices to disabled veterans in Franklin County.

VIETNAM VETERANS OF AMERICA

35 East Chestnut, Suite 416

Columbus, OH 43215

Phone: (614) 228-0188

Fax: (614) 228-2711

Provides veterans with assistance in filing for compensation benefits and/or pension benefits from the U.S. Department of Veterans Affairs.

VICTIM - WITNESS ASSISTANCE PROGRAMS

DOMESTIC VIOLENCE AND STALKING UNIT

Columbus City Attorney's Office

375 South High Street, 17th Floor

Columbus, OH 43215

Phone: (614) 645-6232

Web: www.columbuscityattorney.org

A program designed to help any person who is a witness to or a victim of a misdemeanor crime of Domestic Violence or Menacing By Stalking. Provides personal escorts to municipal courtrooms upon arrival to court. Provides individual case information and support. Victims may call with any court related question, problem or concern. Crisis counseling and referral available. Open Monday through Friday, 8 a.m. to 4:30 p.m.

VICTIM WITNESS ASSISTANCE UNIT

Franklin County Prosecutor's Office

373 South High Street, 14th Floor

Columbus, OH 43215

Phone: (614) 525-3555

Program provides information and assistance regarding the practices and procedures of the justice system and victims' rights. Provides information and support to victims and witnesses in felony cases and helps them navigate the criminal justice system.

VISION SERVICES

BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED

899 E. Broad Street

Columbus, OH 43205

Phone: (614) 466-6031 or (800) 430-6940

Fax: (614) 985-7765

Provides a number of programs and services to the blind and visually handicapped in order to rehabilitate them. Offers a homebound training program for the elderly in which rehabilitation teachers are sent to their homes to instruct them in skills that support independent living.

EYE CARE AMERICA

655 Beach Street

San Francisco, CA 94142-9098

Fax: (415) 561-8567

Web: www.eyecareamerica.org

Assists with referrals to volunteer ophthalmologists. Physicians agree to provide services at no out-of-pocket cost to patients, including an initial eye exam and care for any conditions diagnosed at the initial visit. Other professional fees and eyeglasses are not covered. To be eligible, individuals must be 65 or older, in financial need, a U.S. citizen or legal resident and not currently under the care of an ophthalmologist. Online referrals only.

Vision Services (*continued*)

NEWSREEL, INC.

5 East Long Street, Suite 1001

Columbus, OH 43215

Phone: (614) 469-0700

Web: www.newsreelmag.org

Monthly audio magazine produced for visually impaired subscribers. Each edition has information and resources for blind and visually impaired individuals. Cost differs by type of subscription. Visit website or call for more information.

**THE OHIO STATE UNIVERSITY COLLEGE OF
OPTOMETRY**

Homebound Eye Examinations

320 West Tenth Avenue

Columbus, OH 43210

Phone: (614) 688-3759

Eye examinations are provided in an individual's home or an extended care facility. Services include ocular health evaluations and the procurement of spectacles. Special magnifiers and other devices for the partially sighted individual can also be demonstrated. Examination and glasses are often covered by Medicare, Medicaid or other third party agencies. Fee for service.

Vision Services (*continued*)

**THE OHIO STATE UNIVERSITY COLLEGE OF
OPTOMETRY**

Low Vision Rehabilitation Service

338 West Tenth Avenue

Columbus, OH 43210

Phone: (614) 292-1104

Provides examination and management of partially sighted individuals to help allow independent, efficient and safe visual functioning. Individualized attention is provided. Specialized magnifiers and other assistive devices are considered. Individuals benefitting from evaluation include those with vision loss due to macular degeneration, diabetic retinopathy, glaucoma and many other eye conditions. Fee for services. Examination is often covered by Medicare and Medicaid.

PREVENT BLINDNESS OHIO

1500 West Third Avenue, Suite 200

Columbus, OH 43212

Phone: (614) 464-2020

Web: www.pbohio.org

Provides access to donated comprehensive, professional eye exams, follow-up care, education and eyewear to adults who are uninsured or underinsured and whose income is within 200% of the federal poverty guidelines. Individuals need to be linked with a participating social service agency in order to access services.

Vision Services (*continued*)

SHARE THE VISION

Phone: (614) 538-0988

Web: www.sharethevisionohio.org

Web site and support groups for those who have lost vision or are experiencing vision loss. Web site lists information on all areas of vision loss, rehabilitation, national and local organizations, adaptive devices, low vision aids and more. A support group meets the third Tuesday of each month. Call for more details.

VISION CENTER OF CENTRAL OHIO, INC.

1393 North High Street

Columbus, OH 43201

Phone: (614) 294-5571

Web: www.vvs.ohio.org

Provides comprehensive rehabilitation services to persons who are blind, visually impaired or otherwise disadvantaged.

In the Low Vision Clinic, optometrists experienced in low vision evaluate the need for specialized prescriptions, low vision aids and glasses. Examinations are often reimbursed by Medicare. Rehabilitation teachers provide functional assessments and training in the use of optical and non-optical low vision aids. These include magnifiers, sun lenses, reading stands and lamps.

Vision Services (*continued*)

VOICECORPS READING SERVICE

2955 West Broad Street

Columbus, OH 43204

Phone: (614) 274-7650

Fax: (614) 274-9340

Web: www.voicecorps.org

Broadcasts the reading of printed materials (daily and weekly newspapers, magazines, local grocery and retail sale ads), and features assorted interview and entertainment programs 24 hours a day to people unable to read due to visual or other physical disabilities by using a closed circuit radio receiver. Eligible listeners can also access webcasts from the agency website. Consumers can listen to most Ohio newspapers read via computerized voice and toll-free number with the Ohio Telephone Reader. All services are free of charge to eligible persons who complete an application process including disability verification.

VOLUNTEER OPPORTUNITIES

FOSTER GRANDPARENT PROGRAM

HandsOn Central Ohio
195 North Grant Avenue
Columbus, OH 43215
Phone: (614) 221-6766
Fax: (614) 221-6866
Web: www.firstlink.org

Stipended volunteers 60 years of age and older share their experience and talents to improve the lives of children with special needs.

HANDSON CENTRAL OHIO

195 North Grant Avenue
Columbus, OH 43215
Phone: (614) 221-6766
Fax: (614) 221-6866
Web: www.handsoncentral.org

Promotes volunteerism throughout the community by assisting individuals and groups in locating volunteer opportunities.

Retired Senior Volunteer Program (RSVP) allows adults 55 and older to use their experience and skills to help others in Franklin County. Volunteers choose how they will serve, whether in adult literacy programs, delivering meals, serving the homeless, hospitals, senior centers, arts and historical organizations and working with animals. Call for more information.

Volunteer Opportunities *(continued)*

SCORE

401 North Front Street, Suite 200

Columbus, OH 43215

Phone: (614) 469-2357

Web: www.scorecolumbus.org

Offers financial, procurement and management counseling for present and prospective small business owners. Retired business persons organized in chapters of the Service Corps of Retired Executives (SCORE) provide business management counseling at no charge and business-oriented seminars at a nominal charge. Qualified volunteers wanted.

SENIOR COMPANION PROGRAM

Catholic Social Services

197 East Gay Street, 2nd Floor

Columbus, OH 43215

Phone: (614) 857-1237

Fax: (614) 228-1125

Web: www.colscss.org

**Supported by the
Senior Services Levy**



Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

Volunteer Opportunities *(continued)*

MITZVAH CORPS VOLUNTEER SERVICES

Jewish Family Services

1070 College Avenue

Columbus, OH 43209

Phone: (614) 559-0184

Volunteer opportunities range from offering respite care to transportation and friendly visiting to elderly homebound.

NORTH CENTRAL MENTAL HEALTH

Suicide Prevention Program

1301 North High Street

Columbus, OH 43201

Phone: (614) 299-6600

Volunteers are needed to answer the Suicide Prevention Hotlines. In addition to the 24-hour Hotline, the program features the Senior Hotline for calls from older adults. Fifty hours of training are provided. Volunteers make a commitment to answer the line for six hours a week (volunteers choose their own shifts) for six months.

Volunteer Opportunities *(continued)*

VOLUNTEER GUARDIAN PROGRAM

Central Ohio Area Agency on Aging

174 East Long Street

Columbus, OH 43215

Phone: (614) 645-7250

Web: www.coaaa.org

Supported by the
Senior Services Levy

Program recruits, screens and trains volunteer laypeople to become ‘guardians of the person’ for adults who have no family, no assets and who are assessed as mentally incapacitated. Volunteers must be at least 21, willing to undergo a police background check and give personal references. A \$20.00 fee covers the cost of screening. Basic and continuing education training is required.

VOTER INFORMATION

FRANKLIN COUNTY BOARD OF ELECTIONS

280 East Broad Street

Columbus, OH 43215

Phone: (614) 525-3470

Web: www.vote.franklincountyohio.gov

Ohio now has "No Excuse" Absentee Voting. All voters can now enjoy the convenience of an absentee ballot and vote in the privacy of their own home. Call to request an application or access an application on the Board of Elections Web site.

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IMPORTANT INFORMATION

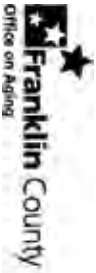
- 1. Dial 911 for Police, Fire and Medical emergencies.**
- 2. Call (614) 525-6200, Franklin County Senior Options, for information, assistance and needed social services.**

*Agency Contact Persons
(Homemaker, Nurse, Caseworker, etc.)*

<i>Name</i>	<i>Phone Number</i>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

EMERGENCY NUMBERS

_____	_____
_____	_____
_____	_____



**Franklin County Office on Aging
280 East Broad Street, Room 300
Columbus, Ohio 43215-4527**

Franklin County Board of Commissioners

Paula Brooks Marilyn Brown John O'Grady